## EcoStruxure Power Advisor **Digital Service Plans**

Improve Energy Performance and Facility Reliability

se.com/us/ecostruxure-power-advisor



### Now you can increase facility reliability, extend equipment life and improve energy performance without spending any time doing it!

EcoStruxure<sup>™</sup> Power Advisor Digital Service Plans are designed to provide maintenance, support and improvement services for your power management system. Now you can easily manage your electrical system and keep your operations running smoothly without needing extra time or man-power to do it.

With our advanced analytical tools and dedicated experts, we can help you not only detect hidden problems but also solve them in the most efficient way possible. Easy-to-use reports identify pertinent issues and provide insights and actionable recommendations from our experts.

#### Benefit from the expertise of a dedicated, expert engineer

Our engineers partner with you to conduct maintenance, address alarms, and optimize your system.

#### Gain insight with EcoStruxure Power Advisor

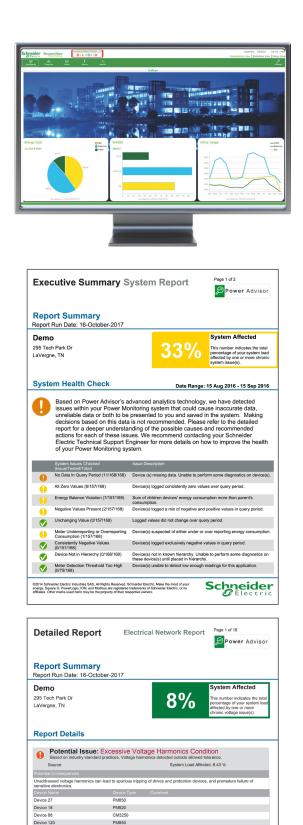
Access the benefits of EcoStruxure Power Advisor, a key component of digital service plans that is the analytical engine that turns your data into information. Using data from your power monitoring software, it combines advanced algorithms with expert analysis, and provides the insight that you need to make the right decisions.

Enjoy full-system analysis and ensure your power management system is providing accurate data you can count on. Whether validating a new expansion or reviewing existing equipment, we can help you understand, correct and optimize your system.

Additionally, EcoStruxure Power Advisor will analyze your electrical network for problematic power quality conditions that may cause equipment or reliability issues. Our specially trained team will help identify areas for improvement and work with you to develop a resolution.

#### Leverage Our Onsite or eService Maintenance Program

If you're like most facility professionals, managing energy isn't your only priority. Bring our team onsite or online to provide regular, proactive maintenance, troubleshoot a complex issue and perform system updates.



Power Advisor Report

Source: External and Internal

Degraded winding insulation as a result of excess heating. Excessive heating and stressing of components and equipment. Increased operational expenses and cathom footprint due to addit Reduced life expectancy or equipment failure. Saturated core of power transformers. Wasted emergy as a result of excess heating.

Potential Issue: Over Voltage Condition
Based on industry standard accel

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System Load Affected: 1.57 %

Schneider

#### EcoStruxure Power Advisor Digital Service Plan Features

- Your own dedicated engineer
- Diagnostic reports on your metering system health
- List of detected equipment issues and potential causes
- Daily power monitoring
- Opportunities to increase energy efficiency and savings
- Optimize system performance

#### EcoStruxure Power Advisor Digital Service Plans

#### Add Our Energy Experts to Your Team

The right people make all the difference. Let our highly skilled energy managers and professional engineers with backgrounds in energy management, computer science, and power systems partner with your in-house staff to conduct maintenance, address alarms, and optimize your system for results you'll see from day one.

|                                                              | Prime        |              | Ultra        |                                     |
|--------------------------------------------------------------|--------------|--------------|--------------|-------------------------------------|
| Corresponding Part Numbers:                                  | DSPPRIME     | DSPPRIMEOS   | DSPULTRA0    | DSPULTRA1<br>DSPULTRA2<br>DSPULTRA3 |
| Support                                                      |              |              |              |                                     |
| Basic product support (phone and email; 8am-8pm EST)         | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$                        |
| Direct access to advanced support & priority case escalation | ~            | $\checkmark$ | ×            | $\checkmark$                        |
| Remote access troubleshooting                                | ✓            | ✓            | ✓            | $\checkmark$                        |
| 24/7 support                                                 | ✓            | ✓            | $\checkmark$ | $\checkmark$                        |
| Software Assurance*                                          | ✓            | ✓            | $\checkmark$ | $\checkmark$                        |
| Maintenance                                                  |              |              |              |                                     |
| Diagnostic Xpert - Server Monitoring                         | $\checkmark$ | ~            | $\checkmark$ | $\checkmark$                        |
| Diagnostic Xpert - Device Monitoring                         |              |              | $\checkmark$ | $\checkmark$                        |
| Dedicated Senior Engineer                                    |              |              | $\checkmark$ | $\checkmark$                        |
| On-site preventative, condition based maintenance**          | Option       | 2 days/year  | Option       | # of days/quarter                   |
| eService Maintenance                                         | Option       | Option       | Option       | Option                              |
| Reliability/Improvement                                      |              |              |              |                                     |
| Power Advisor system & network analysis                      | Semi-annual  | Semi-annual  | Quarterly    | Quarterly                           |
| Expert design and customization eServices (remote)           | Discounted   | Discounted   | Discounted   | Discounted                          |
| Education Services Subscription                              | Option       | Option       | Option       | Option                              |

\*Upgrade labor not included

\*\*Exceptional travel may result in additional charges

Note: Three Year Digital Service Plans are available at a discounted rate



Our plans are offered at different service levels to meet your business needs, and can be customized with optional services.

Choose the EcoStruxure Power Advisor Digital Service Plan that is right for you!

# Life Is On Schneider

Contact a Power Monitoring Specialist today. se.com/us/ecostruxure-power-advisor

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