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Legal information

Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety alert symbol. These notices shown below are graded according to the degree of danger.

A DANGER

indicates that death or severe personal injury will result if proper precautions are not taken.

🕂 WARNING

indicates that death or severe personal injury may result if proper precautions are not taken.

\bigwedge CAUTION

indicates that minor personal injury can result if proper precautions are not taken.

NOTICE

indicates that property damage can result if proper precautions are not taken.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

Qualified Personnel

The product/system described in this documentation may be operated only by **personnel qualified** for the specific task in accordance with the relevant documentation, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

Proper use of Siemens products

Note the following:

M WARNING

Siemens products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Siemens. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be complied with. The information in the relevant documentation must be observed.

Trademarks

All names identified by [®] are registered trademarks of Siemens AG. The remaining trademarks in this publication may be trademarks whose use by third parties for their own purposes could violate the rights of the owner.

Disclaimer of Liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

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Α

Introduction

1.1 About Industrial Security

Digitalization and the increasing networking of machines and industrial plants are also increasing the risk of cyberattacks. Appropriate protective measures are therefore mandatory, especially for critical infrastructure facilities. To protect industrial plants and systems comprehensively against cyber attacks, measures must be applied simultaneously at all levels. From the operational up to the field level – from access control to copy protection.

Visit our website for more information on Industrial security (<u>https://www.siemens.com/</u> industrialsecurity). 1.2 About this documentation

1.2 About this documentation

Content

The "Industrial Security" documentation contains the necessary measures and information for planning and configuring plants and systems. The documentation serves as a reference manual and guideline. This documentation cannot and does not want to suggest that there is 100% security because the current range of threats is much too diverse and complex. This documentation includes all of the necessary measures that should be taken into account for configuring systems in a secure environment. This documentation is intended to support machine manufacturers in safely operating their controls or plants. You, as operator, are responsible for implementing the security measures.

Target group

This documentation is intended for manufacturers of machine tools / production machines, particularly:

- Planners and project engineers
- IT department of end users and OEMs

The following knowledge is a prerequisite for implementing the described security concepts:

- · Administration of the IT technologies familiar from the office environment
- Configuration of the SINUMERIK/SIMOTION/SINAMICS products used

Structure

The manual is essentially divided into three parts:

- · Description of the topic Industrial Security in the industrial context
- General security measures: This chapter describes universal measures you can take in general regardless of the product used to make your system secure
- Product-specific measures: In this chapter structured according to MC products special functionalities of the products are explained, which you can use to protect your system.

Standard scope

This documentation only describes the functionality of the standard version. This may differ from the scope of the functionality of the system that is actually supplied. Please refer to the ordering documentation only for the functionality of the supplied drive system.

It may be possible to execute other functions in the system which are not described in this documentation. This does not, however, represent an obligation to supply such functions with a new control or when servicing.

For reasons of clarity, this documentation cannot include all of the detailed information on all product types. Further, this documentation cannot take into consideration every conceivable type of installation, operation and service/maintenance.

1.2 About this documentation

The machine manufacturer must document any additions or modifications they make to the product themselves.

Websites of third-party companies

This document may contain hyperlinks to third-party websites. Siemens is not responsible for and shall not be liable for these websites and their content. Siemens has no control over the information which appears on these websites and is not responsible for the content and information provided there. The user bears the risk for their use. 1.3 Feedback on the technical documentation

1.3 Feedback on the technical documentation

If you have any questions, suggestions or corrections regarding the technical documentation which is published in the Siemens Industry Online Support, use the link "Send feedback" link which appears at the end of the entry.

1.4 mySupport documentation

With the "mySupport documentation" web-based system you can compile your own individual documentation based on Siemens content, and adapt it for your own machine documentation.

To start the application, click on the "My Documentation" tile on the "mySupport links and tools" (<u>https://support.industry.siemens.com/cs/ww/en/my</u>) portal page:

mySupport Links and Tools



The configured manual can be exported in RTF, PDF or XML format.

Note

Siemens content that supports the mySupport documentation application can be identified by the presence of the "Configure" link.

1.5 Service and Support

1.5 Service and Support

Product support

You can find more information about products on the internet: Product support (<u>https://support.industry.siemens.com/cs/ww/en/</u>) The following is provided at this address:

- Up-to-date product information (product announcements)
- FAQs (frequently asked questions)
- Manuals
- Downloads
- Newsletters with the latest information about your products
- Global forum for information and best practice sharing between users and specialists
- Local contact persons via our Contacts at Siemens database (→ "Contact")
- Information about field services, repairs, spare parts, and much more (\rightarrow "Field Service")

Technical support

Country-specific telephone numbers for technical support are provided on the internet at address (<u>https://support.industry.siemens.com/cs/ww/en/sc/4868</u>) in the "Contact" area.

If you have any technical questions, please use the online form in the "Support Request" area.

Training

You can find information on SITRAIN at the following address (<u>https://www.siemens.com/</u> sitrain).

SITRAIN offers training courses for automation and drives products, systems and solutions from Siemens.

Siemens support on the go





With the award-winning "Siemens Industry Online Support" app, you can access more than 300,000 documents for Siemens Industry products – any time and from anywhere. The app can support you in areas including:

- Resolving problems when implementing a project
- Troubleshooting when faults develop
- Expanding a system or planning a new system

Furthermore, you have access to the Technical Forum and other articles from our experts:

- FAQs
- Application examples
- Manuals
- Certificates
- Product announcements and much more

The "Siemens Industry Online Support" app is available for Apple iOS and Android.

Data matrix code on the nameplate

The data matrix code on the nameplate contains the specific device data. This code can be read with a smartphone and technical information about the device displayed via the "Industry Online Support" mobile app.

1.6 OpenSSL

1.6 OpenSSL

This product can contain the following software:

- Software developed by the OpenSSL project for use in the OpenSSL toolkit
- Cryptographic software created by Eric Young.
- Software developed by Eric Young

You can find more information on the internet:

- OpenSSL (<u>https://www.openssl.org</u>)
- Cryptsoft (<u>https://www.cryptsoft.com</u>)

1.7 General Data Protection Regulation

Siemens observes standard data protection principles, in particular the data minimization rules (privacy by design).

For this product, this means:

The product does not process or store any personal data, only technical function data (e.g. time stamps). If the user links this data with other data (e.g. shift plans) or if he/she stores person-related data on the same data medium (e.g. hard disk), thus personalizing this data, he/she must ensure compliance with the applicable data protection stipulations.

Introduction

1.7 General Data Protection Regulation

Fundamental safety instructions

2.1 General safety instructions

MARNING WARNING

Danger to life if the safety instructions and residual risks are not observed

If the safety instructions and residual risks in the associated hardware documentation are not observed, accidents involving severe injuries or death can occur.

- Observe the safety instructions given in the hardware documentation.
- Consider the residual risks for the risk evaluation.

Malfunctions of the machine as a result of incorrect or changed parameter settings

As a result of incorrect or changed parameterization, machines can malfunction, which in turn can lead to injuries or death.

- Protect the parameterization against unauthorized access.
- Handle possible malfunctions by taking suitable measures, e.g. emergency stop or emergency off.

2.2 Warranty and liability for application examples

2.2 Warranty and liability for application examples

Application examples are not binding and do not claim to be complete regarding configuration, equipment or any eventuality which may arise. Application examples do not represent specific customer solutions, but are only intended to provide support for typical tasks.

As the user you yourself are responsible for ensuring that the products described are operated correctly. Application examples do not relieve you of your responsibility for safe handling when using, installing, operating and maintaining the equipment.

2.3 Security information

Siemens provides products and solutions with industrial security functions that support the secure operation of plants, systems, machines and networks.

In order to protect plants, systems, machines and networks against cyber threats, it is necessary to implement – and continuously maintain – a holistic, state-of-the-art industrial security concept. Siemens' products and solutions constitute one element of such a concept.

Customers are responsible for preventing unauthorized access to their plants, systems, machines and networks. Such systems, machines and components should only be connected to an enterprise network or the internet if and to the extent such a connection is necessary and only when appropriate security measures (e.g. firewalls and/or network segmentation) are in place.

For additional information on industrial security measures that may be implemented, please visit

https://www.siemens.com/industrialsecurity.

Siemens' products and solutions undergo continuous development to make them more secure. Siemens strongly recommends that product updates are applied as soon as they are available and that the latest product versions are used. Use of product versions that are no longer supported, and failure to apply the latest updates may increase customer's exposure to cyber threats.

To stay informed about product updates, subscribe to the Siemens Industrial Security RSS Feed under

https://www.siemens.com/cert.

Further information is provided on the Internet:

Industrial Security Configuration Manual (<u>https://support.industry.siemens.com/cs/ww/en/</u>view/108862708)

M WARNING

Unsafe operating states resulting from software manipulation

Software manipulations, e.g. viruses, Trojans, or worms, can cause unsafe operating states in your system that may lead to death, serious injury, and property damage.

- Keep the software up to date.
- Incorporate the automation and drive components into a holistic, state-of-the-art industrial security concept for the installation or machine.
- Make sure that you include all installed products into the holistic industrial security concept.
- Protect files stored on exchangeable storage media from malicious software by with suitable protection measures, e.g. virus scanners.
- On completion of commissioning, check all security-related settings.

Fundamental safety instructions

2.3 Security information

What is industrial security?

Definition of industrial security

Generally, industrial security is understood to be all of the measures for protecting against the following:

- · Loss of confidentiality due to unauthorized access to data
- Loss of integrity due to data manipulation
- Loss of availability (e.g. due to destruction of data or Denial-of-Service (DoS))

Objectives of industrial security

The objectives of industrial security encompass:

- Fault-free operation and guaranteeing of availability of industrial plants and production processes
- Preventing hazards to people and production due to cyber security attacks
- Protection of industrial communication from espionage and manipulation
- Protection of industrial automation systems and components from unauthorized access and loss of data
- Practicable and cost-effective concept for securing existing systems and devices that do not have their own security functions
- Utilization of existing, open, and proven industrial security standards
- Fulfillment of legal requirements

An optimized and adapted security concept applies for automation and drive technology. The security measures must not hamper or endanger production.

Why is industrial security so important?

4.1 Trends with an impact on industrial security

Global trends

There are many new trends which affect industrial security. These effects underscore the relevance of security functions and measures.

• Cloud computing in general

The number of network connections across the world is constantly increasing. This increasingly enables technologies such as cloud computing and the associated applications. In conjunction with cloud computing, there has been a massive increase in the number of mobile devices, such as cell phones and tablet PCs.

- Wireless technology On the other hand, the increasing use of mobile devices has only become possible thanks to the ubiquitous availability of mobile networks. Wireless LAN is also becoming increasingly available. The development of new WLAN and mobile radio standards continues to advance.
- · Worldwide remote access to plants, machines and mobile applications
- The Internet of Things (IoT) Millions of electronic devices are now network-capable and are communicating via the Internet.

To keep networked components and applications running smoothly, your plant needs a network infrastructure and applications that reliably protect against cyber attacks.

4.2 Possible corporate security vulnerabilities

4.2 Possible corporate security vulnerabilities

Possible corporate security vulnerabilities

The security chain of a company is only as strong as its weakest link. Security vulnerabilities can occur in numerous places in an organization, such as:

- Employees / external companies
- Production plants
- Network infrastructure
- Data centers / PC workstations
- Laptops/tablets
- Printers
- Smartphones/smartwatches
- Mobile data storage media

A holistic approach is needed to identify security problems and find solutions. Binding guidelines and regulations must address all relevant areas of a company: Devices, systems, processes and employees.

The topic of data security is becoming increasingly important in the industrial environment, especially due to the worldwide increase in legal requirements for data protection.

Possible threats:

Potential security threats include confidentiality, integrity, and availability. Examples of threats are:

- Espionage of data
- Manipulation of data or software
- Sabotage of production plants
- System stoppage, e.g. due to virus infection or malware
- Unauthorized use of system functions

Possible effects of a security incident

- Loss of intellectual property
- Loss of production or reduced product quality
- Negative company image and economic damage
- Catastrophic environmental influences
- Danger to people and machines

Security measures in automation and drive technology

Siemens automation and drive technology concerns itself with security aspects at the following levels:

- **Application security** refers to products and functions that take into consideration the needs of industrial security in the field of automation. This involves particular consideration of the application and task at hand, as well as the people performing the actions in an automated plant. This allows industrial security to be easily implemented in production processes.
- Security support provides support during the analysis, planning, implementation, testing and optimization of industrial security by means of specialists with special knowledge of networks and the industry. These services lead to the highest possible level of industrial security and operating capacity of the production plant.
 With its "Industrial Cybersecurity Services" portfolio, Siemens offers comprehensive customer support: With this service you can implement protective measures to increase the security level of plants and production facilities. More information about the entire "Industrial Cybersecurity Services" portfolio is provided on the Internet (https://new.siemens.com/uk/en/products/services/digital-enterprise-services/industrial-security-services/industrial-security-services/industrial-security-services/industrial-security-services/industrial-security-services.html).

5.1 Security measures

5.1 Security measures

With increasing digitalization, comprehensive security in the automation system is becoming ever more important. For this reason, industrial security is a core element of every product that can be networked.

Integration of security into the products

The following measures ensure the integration of security in current Siemens products for automation and drive technology:

- The requirements specified in IEC 62443-4-1 for the **product lifecycle management (PLM) process** are implemented. The implementation was certified by TÜV.
- Threat and Risk Analyses (TRAs) are used to analyze and assess potential threats. Identified critical vulnerabilities are implemented in the product as basic functions according to the Security by Design principle.
- Code analyses are used to identify and correct possible errors.
- Siemens implements **measures to secure integrity** in its products and its manufacturing processes. This improves the detection of manipulation attempts.
- Siemens constantly checks the measures relating to hardening:
 - Operating systems are configured in such a way that **points of attack** (e.g. via ports, unneeded services) are **minimized**.
 - Siemens tests its products to detect weak points at an early stage.
 - Siemens offers a focused hotfix/patch managementservice.

Protection of the development infrastructure and supply chain

As manufacturer of automation and drive products, Siemens supports secure operation for its customers by **securing the development infrastructure and supply chain**:

- The Siemens ProductCERT (<u>https://siemens.com/cert</u>) (Cyber Emergency Readiness Team) is the central department for security-related incidents in the Siemens product and solution environment. Siemens ProductCERT supports development work with consulting and other services. ProductCERT provides information about current threats and vulnerabilities as well as the appropriate countermeasures.
- Industrial security is a dynamic and complex subject that requires continuous monitoring and adaptation of new security measures. Information on how Siemens protects its products and solutions against cyber attacks and how industry profits from the competence of Siemens can be found on the Internet (<u>https://new.siemens.com/global/en/company/topic-areas/</u> <u>cybersecurity.html</u>).

5.1 Security measures

Provision of patches, security components, and appropriate services

As manufacturer of automation and drive products, Siemens supports secure operation for its customers through direct support of integrators and operating companies **by providing patches**, **security components and the appropriate services**:

- SIEMENS offers monitoring through a **SIEM system** to monitor residual risk. SIEM stands for Security Information and Event Management and has become an established term in IT security. Such systems are able to identify and evaluate security-relevant events and notify the administrator.
- To improve the security of industrial control systems, Siemens also provides monitoring by OSA (OT Security Appliance) (<u>https://siemens.sharepoint.com/teams/rc-cn-</u> <u>OTSecurityAppliance</u>).

OSA addresses the OT security monitoring market, and is a holistic OT-SIEM solution, that on one hand takes into consideration the properties of OT systems, and on the other hand, offers the complete transparency of OT systems, including assets and operational risks.

See also

Always active (<u>https://new.siemens.com/global/en/products/automation/topic-areas/industrial-security/certification-standards.html#Alwaysactive</u>)

5.2 Siemens Industrial Holistic Security Concept

5.2 Siemens Industrial Holistic Security Concept

Siemens places great emphasis on protecting the integrity and guaranteeing the confidentiality of the processed data for its own products. Intellectual property and know-how of the Siemens products are also in focus.

To achieve this, the Siemens Industrial Holistic Security Concept (SI HSC) is applied which protects development departments and production plants (see the following diagram). Multi-level security systems and basic security improvements of the IT infrastructure are implemented. In parallel, process improvements have been introduced and training in security awareness provided in the development and production. These measures are being performed continuously by Siemens and clearly demonstrated by the security levels reached.

SI HSC also benefits the customers who Siemens has selected as partners for their industrial solutions, or who want to orientate themselves on the concept. Siemens suppliers are also considered with regard to security so that Siemens already applies the same security standards when purchasing as for the manufacture of its own products.



Figure 5-1 SI HSC security management process

See also

Secure digitalization - holistic approach (https://securing-digitalization.dc.siemens.com/de/)

5.3 Standards and regulations

5.3 Standards and regulations

Siemens takes the applicable Industrial Security standards and regulations into consideration throughout the entire development process:

- ISO 2700X: Management of information security risks
- IEC 62443: IT security for industrial higher-level control systems network and system protection

Further information on certifications and standards in the Industrial Security field can be found on the Internet (<u>https://new.siemens.com/global/en/products/automation/topic-areas/industrial-security/certification-standards.html</u>).

5.3 Standards and regulations

Security management

Security management process according to IEC 62443 and ISO 27001 forms the basis for the successful implementation of industrial security.



Figure 6-1 Security management process

Procedure

- Perform a threat and risk analysis. Determine all potential risks and define countermeasures for reducing the risk to an acceptable level. A threat and risk analysis includes the following steps:
 - Identification of threatened objects
 - Analysis of value and potential for damage
 - Threat and weak point analysis
 - Identification of existing security measures
 - Risk evaluation
 - Evaluation of effects with respect to protection goals: Confidentiality, integrity, and availability
- 2. Define guidelines and introduce coordinated, organizational measures. Establish awareness of the high relevance of industrial security at all levels in the company. Define guidelines and processes for a consistent approach to security compliance.
- 3. Introduce coordinated technical measures.
- 4. Conduct a security audit to ensure that all of the measures have been implemented and that they have also eliminated or reduced the identified risks.

Note

Continuous process

Due to ever-changing threat scenarios, this process must be constantly repeated. Implement the security management process as a continuous process.

See also

General security measures (Page 33)

Product-specific security measures (Page 53)

General security measures

In this chapter you will learn about the general security measures you must take in order to protect your system from threats.

Additional specific security measures for SINUMERIK, SIMOTION and SINAMICS products can be found in Section Product-specific security measures (Page 53).

7.1 Defense in depth concept

7.1 Defense in depth concept

To protect industrial plants and systems comprehensively against cyber attacks, measures must be applied simultaneously at all levels. From the operational up to the field level – from access control to copy protection. For this purpose, we use "Defense in Depth" as a general protection concept, according to the recommendations of ISA99 / IEC 62443, the leading standard for security in industrial automation.



Figure 7-1 Defense in depth strategy

Further information on the defense in depth concept and the planning of a protection concept for industrial plants can be found on the Internet (<u>https://new.siemens.com/</u>global/en/products/automation/topic-areas/industrial-security/planning.html).

7.1 Defense in depth concept

Protection levels

A defense in depth model has a three level structure:

• Plant security

Plant security represents the outermost protective ring. Plant security includes comprehensive physical security measures, e.g. entry checks, which should be closely coordinated with protective measures for IT security.

• Network security

The measures, grouped under the keyword "Network security", form the core of the protective measures. This refers to the segmentation of the plant network with limited and secure communication between subnetworks ("secure islands") and the interface check with the use of firewalls.

System integrity

"System integrity" represents the combination of two essential protection aspects. PC-based systems and the control level must be protected against attacks. Steps include the following measures:

- Integrated access protection mechanisms in the automation components to prevent unauthorized changes via the engineering system or during maintenance
- The use of antivirus and whitelisting software to protect PC systems against malware
- Maintenance and update processes to keep the automation systems up-to-date (e.g. patch management, firmware updates, etc.)

7.2 Plant security

7.2 Plant security



Unauthorized persons may be able to enter the production site/building and damage or alter production equipment as a result of gaps in a company's physical security. Confidential information can also be lost. This can be prevented if both the company's site and the production areas are protected accordingly.

7.2.1 Physical protection of critical production areas

Company security

The company's physical security must be ensured by taking the following measures:

- Closed off and monitored company premises
- Entry control, keys / card readers and/or security personnel
- Escorting of external personnel by company employees
- Security processes in the company are taught and followed by all employees

Physical production security

The physical security of a production location must also be ensured by taking the following measures, for example:

- Separate access control for critical areas, such as production areas
- Installation of critical components in lockable control cabinets or in lockable electrical rooms (monitoring and alarm functions are recommended). Control cabinets must be equipped with a cylinder lock if the electrical room cannot be locked, or if components are installed outside a lockable electrical room. Do not use simple locks, such as universal, triangular/ square or double-bit locks.
- Configuration of the radio field to restrict the WLAN range so that it is not available outside the defined areas (e.g. factory building).
- Guidelines that prevent the use of third-party data storage media (e.g. USB sticks) and IT devices (e.g. notebooks) classified as insecure on systems.
7.2 Plant security

Additional information

Additional information on integrated Siemens security solutions can be found on the Siveillance page (<u>https://new.siemens.com/global/en/products/buildings/security/security-management.html</u>).

7.3 Network security



Network security includes all measures taken to plan, implement and monitor security in networks. This includes the control of all interfaces, e.g. between the office network and plant network, or remote maintenance access via the Internet.

7.3.1 Network segmentation

7.3.1.1 Separation between production and office networks

One important protective measure for your automation or drive system is the strict separation of the production networks and the other company networks. This separation creates protection zones for your production networks.

Note

The products described in this manual must only be operated in defined protection zones.

Separation by means of a firewall system

In the simplest scenario, separation is achieved by means of an individual firewall system which controls and regulates communication between networks.

See also Network segmentation with SCALANCE S (Page 39)

Separation via a DMZ network

In the more secure variant, the coupling is established via a separate DMZ network. In this case, direct communication between the production network and the company network is completely prevented by firewalls and only takes place indirectly via servers in the DMZ network.

Note

The production networks should also be divided into separate automation cells in order to protect critical communication mechanisms.

General security measures

Observe the general security measures even within protection zones, for example as listed in System hardening (Page 46):

7.3.1.2 Network segmentation with SCALANCE S

Siemens provides SCALANCE S security modules to meet network protection and network segmentation requirements. Further information on SIEMENS SCALANCE S can be found on the Internet (<u>https://siemens.com/scalance-s</u>).

SCALANCE S security module

SCALANCE S security modules with Security Integrated provide:

- Stateful inspection firewall In order to implement user-specific control and logging, firewall rules can also be specified that only apply to certain users.
- VPN via IPsec (data encryption and authentication) This establishes a secure tunnel between authenticated users whose data cannot be intercepted or manipulated. The most important aspect is the protection against external access via the Internet.
- NAT/NATP (address translation)
- Router functionality (PPPoE, DDNS) for broadband Internet access (DSL, cable)
- SCALANCE S623 with additional VPN port (DMZ) enables the secure connection of an additional network for service and remote maintenance purposes. S623 also permits the secure, redundant connection of subordinate networks by means of routers and firewall redundancy.
- SCALANCE S615 has five Ethernet ports with which different network topologies can be protected by means of a firewall or Virtual Private Network VPN (IPsec and OpenVPN), and security concepts implemented flexibly.

Requirement

NOTICE

Data misuse

Long distances between the device to be protected and the upstream security modules represent an invitation for data misuse.

• Note that upstream security modules, such as SCALANCE S, must be installed close to the device to be protected in a locked control cabinet. This ensures that data cannot be manipulated here without notice.

Principle

The following application example shows cell segmentation by several SCALANCE S modules, each of which is upstream of the automation cells. The data traffic to and from the devices within automation cells can be filtered and controlled with the SCALANCE S firewall. If required, the traffic between the cells can be encrypted and authenticated. Secure channels and client access from the PCs to the cells can be established via SOFTNET Security Client, VPN client software for PCs.



Figure 7-2 SCALANCE S application example

VPN access

Note

Note that a SCALANCE S security module must always be used for VPN access.

7.3.2 PROFINET products and SNMP

Note

Products with PROFINET provide the option of reading out and writing to parameters via **SNMP** (Simple Network Management Protocol, Port 160/161).

• Do not only identify components based on their SNMP parameters alone, but also use the information provided on the type plate (e.g. MAC address, serial number, etc.).

7.3.3 Cloud Security

Since the number of cloud applications is growing increasingly and the cloud continues to grow in its significance, the issue of security in the cloud environment is also becoming more and more important.

The following addresses are designed to give you a general idea of how you can make your system safe in the cloud environment. Inform yourself about the applicable requirements and tried and tested solutions/best practices.

Initial orientation

- Companion Guide for Cloud CIS Organization (<u>https://www.cisecurity.org/press-release/cis-controls-companion-guide-for-cloud-now-available/</u>)
- Matrix Cloud Control CSA Organization (<u>https://cloudsecurityalliance.org/artifacts/cloud-controls-matrix-v4/</u>)
- Questionnaire Cloud Security CSA Organization (<u>https://cloudsecurityalliance.org/artifacts/</u> <u>consensus-assessments-initiative-questionnaire-v3-1</u>)
- Top Threats Cloud Security CSA Organization (<u>https://cloudsecurityalliance.org/research/working-groups/top-threats/</u>)

Siemens Cloud solutions

Siemens offers first-class cloud management paired with excellent know-how for business solutions. This ensures maximum security for our customers. Inform yourself about the Siemens Cloud solutions:



Figure 7-3 Siemens Cloud solutions

- Overview of Siemens Cloud portfolio (<u>https://www.sw.siemens.com/portfolio/cloud</u>)
- Industrial Cloud Computing (<u>https://www.plm.automation.siemens.com/global/en/our-story/glossary/industrial-cloud-computing/58773</u>)
- Siemens MindSphere (<u>https://www.plm.automation.siemens.com/global/en/products/</u> <u>mindsphere/</u>)

7.3.4 Smart sensors (IoT) in the network

IoT sensors or smart sensors (e.g. IP cameras) perform analog measurements in the physical world. In addition to the actual measured quantity acquisition, they also combine the complete signal conditioning and signal processing in one enclosure. They process data, exchange data, and even apply their own algorithms to it.

This interaction with the physical world made possible by IoT sensors can result in significant cybersecurity and privacy risks:

MARNING

Risks when using IoT sensors

- Analog measured values can be easily manipulated (light intensity, temperature, voltage can be falsified).
- The increasing use of IoT sensors can involve the acquisition of enormous amounts of private and sensitive data, which must be handled with confidentiality.
- IoT sensors are also used to protect sensitive areas. In a worst-case scenario, a security attack on such a device could put human lives at risk, cause significant property damage, or result in production downtime or the like.
- IoT network interfaces often enable remote access to physical systems. Manufacturers, vendors and third parties are thus able to remotely access IoT devices for management, monitoring, maintenance and troubleshooting purposes. As a result, the physical systems that are accessible via the IoT may be at much greater risk of security attacks than before.
- Many IoT devices must meet strict requirements regarding performance, reliability, resilience, security, and other objectives. These requirements may conflict with general security requirements and regulations in the company (e.g. regular security patches and updates).

Whereas non-smart sensors rely exclusively on local networking, Internet networking in smart sensors allows attacks from any location in the world that has Internet access, increasing the machine's exposure and thus the risk of attacks.

Become aware of these risks, consider these risks in your risk analysis, and take appropriate measures to protect your system/plant.

Measures when using IoT sensors



Figure 7-4 Smart sensors

Due to the risks mentioned above, keep the attack surface as small as possible when using IoT sensors and implement the following measures:

- Ensure a secure transmission between sensor and our product (SINUMERIK, Edge, SINAMICS). If possible, use smart sensors with integrated security measures (e.g. integrity protection of communication).
- Ensure self-protection of the sensor (e.g. unique identifiability, redundancy in signal processing (principle of functional safety)).
- Use only smart sensors that are compliant with the law.
- Secure physically vulnerable areas through physical measures (Siemens Industrial Holistic Security Concept (Page 28), Defense in depth concept (Page 34)).

More information

You can obtain more useful information on the topic of "Safe use of IoT sensors" on the Internet from the following sources:

- Only relevant for Germany: Basic IT protection compendium from the Federal Office for Information Security (BSI) (<u>https://www.bsi.bund.de/SharedDocs/Downloads/EN/BSI/</u> <u>Grundschutz/International/bsi-it-gs-comp-2019.html?nn=409850</u>)
- Open Web Application Security Project® (OWASP) (<u>https://owasp.org/www-project-internet-of-things/#div-seek_and_understand</u>)
- Internal Report NISTIR 8228 (<u>https://nvlpubs.nist.gov/nistpubs/ir/2019/NIST.IR.8228.pdf</u>).

7.4 System integrity



System integrity is understood to mean the "integrity" or "correctness" of the data or the correct response of the system. Thus, the following measures for protecting the system integrity should ensure that the data/functionality of the system cannot be manipulated by unauthorized persons or that manipulations can be detected.

7.4.1 System hardening

7.4.1.1 Services and ports

Activated services and ports represent a risk. To minimize the risk, only the necessary services for all of the automation components should be activated. Ensure that all activated services are taken into account (especially Web servers, FTP, remote maintenance, etc.) in the security concept.

A description of all of the ports used can be found in the Equipment Manuals/Function Manuals of the respective products.

7.4.1.2 User accounts

Any active user account that allows access to the system is thus a potential risk. Therefore, take the following security measures:

- Reduction of configured/activated user accounts to the actually needed minimum
- Use of secure access data for existing accounts. This also involves assigning a secure password.
- Regular checks, especially of the locally configured user accounts
- Regular change of passwords

7.4.1.3 PC/notebooks and mobile devices in an industrial environment

The terminal devices used in industrial environments (PCs, notebooks and mobile devices) must meet the generally applicable security requirements. Therefore, take the following measures:

- The terminal device that is used is set up, administered, regularly checked and patched by the appropriate departments. This ensures it is always kept up-to-date. This also means that software and operating systems which are supported and maintained by the manufacturer are always installed.
- A current virus scanner, which is adapted to the operating system used, must be installed on the terminal device that is used. Both the virus patterns and the software itself must be regularly updated. Or, alternatively, work with the Whitelisting (Page 50) method.
- Activate a firewall with appropriate settings on the terminal device that is used.
- Use a configuration without admin. rights on the terminal device that is used.
- Encrypt all of the hard drives or mass storage units (e.g. eMMC or SSD) of the terminal device that is used to protect sensitive data against unauthorized access.
- Do not use the terminal device for other tasks, e.g. in the office network. This is part of the separation of networks dealt with in Chapter "Separation between production and office networks (Page 38)".
- Secure terminal devices from data theft using a physical lock (e.g. Kensington lock) or do not leave them unmonitored.
- If you leave protected terminal devices at the workstation, always activate the lock mode of the operating system. This prevents access to the terminal device and the contents of the screen can no longer be read.
- Set up user accounts (Page 46) for the access rights accordingly.
- Take appropriate measures to protect unneeded interfaces (e.g. USB, network, etc.) to prevent unauthorized access. This can be done physically using commercially available USB port locks or via corresponding software measures.

7.4.1.4 Data storage

When you store security-relevant data on your PC, you are responsible for secure data storage.

These include, for example, the following measures:

- Consequent marking of your documents according to confidentiality levels by introducing a document classification.
- Protection of your encrypted storage locations, such as sharepoints, against manipulation.
- If absolutely necessary, only store your confidential or security-relevant data encrypted on your PC / systems or the network. Security-relevant data includes sensitive data, such as archives, passwords, or executable files (*.exe).
- Regularly back up your security-relevant data and carefully protect it against loss and manipulation.

7.4.1.5 Transporting data

Apply the following measures when transporting data:

- Always encrypt your emails if you send confidential and/or security-relevant data by email.
- If you wish to transport confidential and/or security-relevant data on a data storage medium (USB flash drive, hard disk, etc.), carefully investigate as to which data storage media are considered secure. A regular virus check must be carried out for these data storage media. Always save your data on local data storage media so that the data is encrypted.

These measures are especially important for sensitive data, such as archives, passwords, or executable files (*.exe).

7.4.1.6 Passwords

NOTICE

Data misuse caused by using passwords that are not secure enough

Data can be easily misused by using passwords that are not secure enough. Insecure passwords can easily be guessed or decoded.

- Therefore, change the default passwords during the commissioning and adapt them at regularly defined intervals.
- Also change passwords for functions that you yourself do not use to ensure that such unused functions are not misused.
- Always keep your passwords secure, and ensure that only authorized persons have access to these passwords.

Assigning secure passwords

Observe the following rules when creating new passwords:

- When assigning new passwords, make sure that you do not assign passwords that can be guessed, e.g. simple words, key combinations that can be easily guessed, etc.
- Passwords must always contain a combination of upper-case and lower-case letters as well as numbers and special characters. PINS must comprise an arbitrary sequence of digits.
- When assigning a password, always ensure you are adhering to the applicable company specifications, e.g. special password policy of the respective company.
- Observe that, in accordance with the applicable company specifications, passwords with the maximum required minimum length must be assigned.
- Wherever possible and where it is supported by the IT systems, a password must always have a character sequence as complex as possible.

Programs are available that can help you to manage your passwords. Using these programs, you can encrypt, save and manage your passwords and secret numbers – and also create secure passwords.

Additional information on assigning secure passwords can be found in Chapter References (Page 121).

7.4.1.7 Product security notifications

Note

Complying with product security notifications

Threats are extremely diverse in nature and are continually changing. As a consequence, always keep yourself up-to-date on a regular basis through the Industry Online Support (<u>https://support.industry.siemens.com/sc/ww/en/sc/2090</u>) regarding whether there are new and relevant product security notifications for your particular products. Comply with the instructions provided in the product security notifications.

7.4.1.8 Virus scanner

An anti-virus program, virus scanner or virus protection program is a software that can detect, block and, if required, eliminate computer viruses, computer worms or Trojans horses.

In principle, virus scanners can only detect known malware (viruses, worms, Trojans, etc.) or harmful logic and therefore cannot provide protection against all viruses or worms. For this reason, virus scanners can only be considered as a complement to general precautionary measures.

The use of a virus scanner must not impact the production operations of a plant. As the last consequence, this will lead to even a virus-infected computer not being permitted to immediately shut down if this would cause the control of the production process to be lost.

NOTICE

Data misuse when using online virus scanners

If you use an online virus scanner, then security-relevant or confidential data can get into the wrong hands and be misused.

• Therefore, do not check any security-relevant or confidential data via an online virus scanner.

Note

Keep virus scanners up-to-date

Always ensure that the virus scanner database is always up-to-date.

Note

Do not install several virus scanners together.

You must always avoid installing several virus scanners together in one system.

Note

Operation in a local network

Always use a virus scanner when locally connecting with the plant or system network.

7.4.1.9 Whitelisting

The basic philosophy of whitelisting is that all applications are mistrusted, unless they have been classified as trustworthy after an appropriate check. This means that a whitelist is maintained in the system. This whitelist therefore contains all applications that have been classified as trustworthy and consequently can be run on your PC systems.

Whitelisting mechanisms provide additional/alternative protection against undesired applications or malware and unauthorized changes to installed applications or executable files (.exe, .dll).

Heed the corresponding product-specific information (Page 53) to determine whether the use of virus scanners and/or whitelisting is recommended.

7.4.2 Patch management

WSUS

The **WSUS** (Windows Server Update Service) system functionality provided by Microsoft is available for current Windows systems. WSUS supports administrators by providing Microsoft updates in large local networks. WSUS automatically downloads update packages (Microsoft update) from the Internet and offers them to the Windows clients for installation.

The fully automatic update process ensures that Microsoft security updates are always available on Siemens clients.

NOTICE

Security gaps for out-of-date operating systems

Note that security updates, hotfixes, etc. are no longer supplied by Microsoft for obsolete operating systems < Windows 10. As a consequence, dangerous security gaps can occur with your operating system.

- Therefore always upgrade your operating system if possible to the latest version.
- If you work with an older operating system, take appropriate additional measures (e.g. Allow-List) to protect your system.

Note

Before installing Microsoft Updates, note the following important points:

- **Prior to the update**, back up the system status in the case that you have to restore the original software. Ensuring the compatibility of the update with the individual system configuration is the responsibility of the customer.
- Never establish a direct connection to the WSUS server in the Internet! Ensure that the environment is secure and install an intermediate layer (e.g. DMZ network, firewall, SCALANCE S modules, etc.).

7.4.2.1 Product software

Note

Out-of-date product software also represents a potential security gap for attacks.

• As a consequence, always install the latest product software versions.

7.4.3 Data integrity

Data integrity is understood to mean the correctness (integrity) of data and the correct functioning of systems. Ensuring the integrity of the data is thus an essential goal of information security. Integrity protection should not be confused with protecting the confidentiality.

NOTICE

Corruption of data and the resulting malfunctioning of the system

For automation and drive systems as well as controller components, data such as archives and programs can be imported from external sources. This data influences the behavior of these systems and should therefore be protected against unauthorized changes.

Data such as archives, programs, and OA applications can also be saved and archived. The systems currently do not provide the capability of ensuring the integrity of programs, archives, and OA applications.

Therefore take your own measures for ensuring integrity to guarantee the data integrity of your archives, OA applications, or other saved data:

- Apply the Siemens Industrial Holistic Security Concept.
- Use digital signatures to protect data.
- Ensure there is sufficient access protection:
 - Restrict access rights such as to data archives/Sharepoints accordingly.
 - Do not send any unencrypted/unsigned emails.

7.4.4 Disposal

The products are to be disposed of in accordance with the respectively valid national regulations. The products described in this manual are extensively recyclable on account of the low-toxic composition of the materials used. To recycle and dispose of your old equipment in an environmentally friendly way, please contact an appropriate disposal company.

NOTICE

Misuse of data resulting from insecure methods of deleting data

Incomplete or insecure deletion of data from memory cards or hard drives can lead to misuse of the data of the part programs, archives, etc. by third parties.

- Therefore ensure that all storage media are securely deleted **before disposing of the product** :
- There are programs that support you in securely deleting/formatting storage media. Alternatively, contact a certified data destruction specialist to take care of this task.

Also observe the special disposal information of the products in Chapter Product-specific security measures (Page 53).

Product-specific security measures

In this chapter, you will find additional product-specific security measures for the SINUMERIK products and the CNC Shopfloor Management Software, SIMOTION, SINAMICS and SIMOCRANE.

8.1 SINUMERIK

The following chapter provides you with an overview of the security-related measures you must take to protect your classic SINUMERIK control from threats. Detailed descriptions and procedures can be found in the corresponding SINUMERIK documentation.

We are currently providing product-specific, security-relevant measures and features specifically for SINUMERIK ONE control systems in a separate document. This Configuration Manual is specifically designed to meet the requirements of the new security standard IEC 62443. In the future, you will find it on the Internet at the following address: Industrial Security SINUMERIK ONE Configuration Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109808781</u>)

Detailed descriptions of existing security features are also provided in the SINUMERIK ONE product documentation / online help.

Many products (SINUMERIK, SIMOTION, SINAMICS) contain OpenSSL. The following applies to these products:

- This product contains software (<u>https://www.openssl.org/</u>) that has been developed by the OpenSSL project for use in the OpenSSL toolkit.
- This product contains cryptographic software (<u>mailto:eay@cryptsoft.com</u>) created by Eric Young.
- This product contains software (mailto:eay@cryptsoft.com) developed by Eric Young.

8.1.1 Firewall and networking

NCU/PCU networking structure

The following graphic shows the networking of the control (NCU) and the IPC. X130 at the NCU and eth 1 at the IPC are used to establish a connection to the company network. A firewall protects these two interfaces against unauthorized access.

The NCU contains a packet filter functionality (firewall) that filters the connection to the factory network. This integrated firewall is preconfigured with optimum settings for the incoming and outgoing communication. The firewall is configured in such a way that access to the networks behind the firewall is blocked, and when several logon attempts are made from a certain IP address, this is identified, blocked and prevented. In this way, the control is protected against brute-force attacks.

The IPC has the firewall function via the Windows functionality.

NOTICE

Data misuse via an unprotected interface

Since the X120 interface of the NCU or the eth2 port of the IPC are not protected by a firewall, there is a risk of misuse of data. The interface only provides the option of establishing a connection to the local plant/system network.

• As a consequence, never connect this local network with the Internet/company network.



Figure 8-1 Networking of NCU/IPC

Firewall settings

Ethernet interface X130 of the NCU and the eth1 interface of the IPC are protected by a firewall for security reasons. If individual programs require access to a communication port for communication purposes, you can activate or deactivate the firewall via SINUMERIK Operate. Additional ports can be separately released.

Alternatively, you can configure the firewall via the "basesys.ini".

Further information

Further information on the configuration of the firewall and default settings can be found in the following manuals:

- SINUMERIK Operate (IM9) (<u>https://support.industry.siemens.com/cs/de/en/view/</u> 109769186)
- Diagnostics Manual (808D) (<u>https://support.industry.siemens.com/cs/de/en/view/</u> 109763685)

8.1.2 Physical protection of the NCU

NOTICE

Misuse, manipulation and theft

Modules, such as the NCU, are open equipment. If not protected, there is the risk of misuse by unauthorized personnel, manipulation or theft of data (e.g. CompactFlash Card).

- As a consequence, always install NCUs in housings and locked control cabinets or in electrical rooms. Only appropriately trained and authorized personnel may access these housings, electrical cabinets and electrical rooms. Information on the permitted locks can be found in Chapter Physical protection of critical production areas (Page 36).
- Further information on the control cabinet installation of the NCU can be found in the SINUMERIK 840D sl NCU 7x0.3 PN Manual (<u>https://</u> <u>support.industry.siemens.com/cs/ww/en/view/109782727</u>) or in the corresponding Equipment Manuals for SINUMERIK ONE: "NCU1750" and "NCU1760".

8.1.3 Machine control panels - SINUMERIK (MCP/MPP)

Machine control panels (Machine Control Panels and Machine Push Button Panels) are available for user-friendly operation of SINUMERIK machine functions.

Note

Only operate the machine control panels (MCP/MPP) on an internal, local machine network and secure them against any possible external access.

Note

Firmware update

For MCP/MPP/PP72-48 firmware updates or module diagnostics (Port 3845) contact Siemens Service&Support (<u>https://support.industry.siemens.com/sc/ww/en/sc/2090</u>).

See also

Passwords (Page 48)

8.1.4 System hardening

8.1.4.1 Deactivating hardware interfaces

Deactivating interfaces

Measure	Description
Deactivate/activate Ethernet interfaces in the BIOS of the PCU	You can activate or deactivate the Ethernet interfaces in the BIOS of the PCU.
	You can find detailed information on this in PCU-Basesoftware (IM8) Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109748542</u>), Chapter "BIOS settings".
Deactivating/activating USB interfaces	To prevent malware entering the control or the plant network via the USB interfaces, you can disable the USB interfaces of the NCU. Use the service command "sc_usb disable". Enter the relevant command on the Service Desktop in the "Run" dialog box or at the prompt. Use this function to make your system more secure and protect it from unwanted manipulation and malware. Further information can be found in the PCU-Basesoftware (IM8) Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109748542</u>), Chapter "How to disconnect the USB interfaces".

Deactivating ports

Measure	Description
Deactivating the PROFINET port for SINUMERIK 840D sl PLC	In STEP 7 HW Config, a PROFINET interface port of a SINUMERIK PLC can be deactivated (X150). It is activated by default. The SINUMERIK PLC cannot be accessed via a deactivated PROFINET interface port.
	Further information can be found in the SIMATIC S7-300 CPU 31xC and CPU 31x Equipment Manual: Technical specifications (<u>https://support.industry.siemens.com/cs/de/en/view/</u> <u>12996906</u>), Chapter "Configuration of the port properties".
	No communication function.
	Note that no communication functions, such as PG/OP functions, open IE communication or S7 communication (PROFINET IO), are possible via a deactivated port.
Deactivating the PROFINET port for SINUMERIK ONE PLC	The PROFINET port can be deactivated in the TIA Portal under "Device configuration". Select the PLC and then switch to the menu "General > PROFINET interface> Advanced options > Port > Port options". Uncheck the box for "Activate this port for use".
	Further information can be found in the TIA Portal online help.
Deactivating a PROFINET port of SCALANCE X switch	For secure operation, only one defined access point should be available to the network for diagnostics/maintenance. All of the other ports to the controls, devices, or switches (Scalance X) should be deactivated. This prevents unauthorized access.
(possible as of the X200 ser- ies)	Further information can be found in the SIMATIC NET Configuration Manual: SCALANCE X-200 Industrial Ethernet switches (<u>https://support.industry.siemens.com/cs/de/en/view/</u> <u>109757352</u>), Chapter "Ports".

8.1.4.2 Communication services and used port numbers

SINUMERIK supports certain communication protocols. The address parameters, the relevant communication layer as well as the communication role and the communication direction are decisive for each protocol.

This information allows you to match the security measures for the protection of the automation system to the used protocols (e.g. firewall).

Further information can be found in the product information for "SINUMERIK port lists" (available soon).

8.1.4.3 Integrity and authenticity protection SINUMERIK ONE

Note

System hardening for software solutions

When using SINUMERIK Integrate software and other PC applications (e.g. Create MyConfig (CMC) or Access MyMachine (AMM)), make sure that the PC on which the software is used, always fulfills the requirements of industrial security.

These include, for example:

- Current Microsoft security updates
- Current virus scanner software
- Activated firewall, etc.

Further information can be found in Section System integrity (Page 46).

8.1.4.4 Secure Boot with SINUMERIK ONE

Note

Only signed software

The SINUMERIK ONE NCUs have a Secure Boot feature that ensures that only software that is signed by Siemens can be loaded onto the NCU. This concerns both GIV software versions of the controller and any other software (e.g. SINAMICS TEC). Once a *.tgz file is imported and there is no accompanying *.sig file, the NCU will no longer ramp up.

In this situation, the controller can no longer be accessed via any interface. The previously installed software can no longer be deleted.

8.1.5 Virus protection

In the context of the length of the service life of a machine tool, the use of antivirus software does not make sense.

The reasons for this are as follows:

• Continuous pattern updates necessary

The protection of an antivirus program is only as good as the up-to-datedness of its virus patterns. Providing this in day-to-day production of the machine without a direct Internet connection is not possible without further action.

- Changed patterns and background scans affect the runtime behavior of the controller Scans that run in the background can influence the system load and thus the system behavior of the machine. The longer the pattern list, the more time and resource-consuming the scan, which means the influence increases as the machine ages.
- Short support times

As a rule, updates and patterns for antivirus software are provided by the end of the operating system support, at the latest. However, a machine tool generally has a significantly longer service life than a Windows operating system. Therefore the protection becomes ineffective against new threats over time.

• Unforeseeable backlash effects on machine functionality In certain circumstances, a pattern update can result in a desired system function being detected by the antivirus software as a suspicious operation and prevented from executing, which can have unforeseeable consequences for the operation of the machine.

Reasons for whitelisting

The use of whitelisting makes sense for protecting a Windows-based IPC in the SINUMERIK system for the following reasons:

- In a normal scenario, whitelisting does not require updates to continuously protect the machine.
- Whitelisting does not lose its protective effect over the service life of the machine (apart from technical progress).
- Whitelisting also protects against malware that may not yet be known to an antivirus program.

Note

Measures for protecting against viruses in a CNC environment

Take all the necessary measures for virus protection in the CNC environment. This also includes the proper handling of data storage media, USB sticks and network connections, precautionary measures when copying data and during software installations, etc.

See also

Virus signatures (https://support.automation.siemens.com/WW/view/en/19577116)

8.1.5.1 Whitelisting

SINUMERIK application example

Using the McAfee Application Control Software as example, a description as to how SINUMERIK PCU 50 with Windows XP can be "hardened" is provided. The licensed software can be used with the PCU 50 as a standalone version (Solidifier/Solidcore). The whitelisting software is directly purchased from the manufacturer.

A detailed description of this application can be found on the Internet (<u>https://</u> <u>support.industry.siemens.com/cs/ww/en/view/89027076</u>).

8.1.5.2 Virus protection / memory card

The memory card must be handled with particular care for all SINUMERIK devices that use a memory card so that no malicious software is loaded to the system.

🕂 WARNING

Risk of death due to software manipulation when using exchangeable storage media

Storing files on exchangeable storage media poses an increased risk of infection, e.g. with viruses and malware. Incorrect parameter assignment can cause machines to malfunction, which can lead to injuries or death.

• Protect files stored on exchangeable storage media from malicious software using appropriate protection measures, e.g. virus scanners.

8.1.6 Security updates / patch management

For organizational reasons, it is not possible to provide the latest Windows security patch when the **PCU** / the **IPC** is shipped.

Windows 10-based SINUMERIK IPCs are basically delivered with variant LTSB 2016. This version of Windows not only provides extended support, but also gives you the capability of installing patches for specific problems and there are no compulsory updates.

Provide your Windows-based devices with the current security updates in a timely manner. These updates should not take place during machine operation. Therefore, use a local WSUS server (see Chapter Defense in depth concept (Page 34)).

Note

Before installing Microsoft Updates, note the following important points:

- **Prior to the update**, back up the system status for a fallback, if necessary. Ensuring the compatibility of the update with the individual system configuration is the responsibility of the customer.
- Never establish a direct connection to the WSUS server in the Internet! Ensure that the environment is secure and install an intermediate layer (e.g. DMZ network, firewall, SCALANCE S modules, etc.).

Since it is usually difficult to regularly update the Windows operating system of an IPC for a machine that is in use, and no more updates are available after the end of the support period, you should ensure the IPC is protected in accordance with the Defense in Depth concept (Page 34), e.g. by means of a security router and the use of a whitelisting solution.

Possibly identified security weak points of the **NCU** are taken into account or corrected in the current CNC software version.

Note

Availability

The availability of Microsoft security updates is published via Microsoft Security Bulletins. The use of security updates is entirely up to the customer and is their sole responsibility. This can be realized based on the "evaluation of maximum severity" provided in the Microsoft Security Bulletin. Microsoft publishes information on security updates for the PCU and download links on the Internet (https://technet.microsoft.com/en-us/security/bulletins).

See also

Patch management (Page 50)

8.1.7 Account management

8.1.7.1 Definition of access levels

Access to functions and machine data

The access concept controls access to functions and data areas. Access levels 1 to 7 are available, where 1 represents the highest level and 7 the lowest level. Access levels 1 to 3 are locked using a password and 4 to 7 using the appropriate key-operated switch.

Ac- cess level	Locked by	Area	Data class
1	Password: SUNRISE	Machine manufacturer	Manufacturer (M)
2	Password: EVENING	Service	Individual (I)
3	Password: CUSTOMER	User	User (U)
4	Key-operated switch set- ting 3	Programmer, machine setter	User (U)
5	Key-operated switch set- ting 2	Qualified operator	User (U)
6	Key-operated switch set- ting 1	Trained operator	User (U)
7	Key-operated switch set- ting 0	Semi-skilled operator	User (U)

Linux passwords / NCK

Level	User name	UID
1	manufact	102
2	service	103
3	user	104
4	operator3	105
5	operator2	106
6	operator1	107
7	operator	108

Corresponding to the named user, there is always a Unix group with the same name (also with the GID to the UIDs). As user, you are always member of your own group and also in all "lower-level" groups. For example, "operator2" is a member of the "operator2", "operator1" and "operator" groups. The file access rights are mainly controlled via these groups.

NOTICE

Data misuse caused by using passwords that are not secure enough

Data can be easily misused when passwords that are not secure enough are created. Passwords that are not secure enough can be easily hacked into.

The default passwords for the basic commissioning procedure are listed in the documentation.

- Therefore, always change the preassigned default passwords during commissioning
- Change the passwords at regularly defined intervals.
- For CNC software <V4.8: During commissioning, change the Linux password in addition to the SINUMERIK Operate passwords. You can find additional information in the Commissioning Manual "NCU operating system".
- A continuous warning appears on the SINUMERIK ONE if the default passwords are not changed.

Further information on assigning secure passwords can be found in Chapter Passwords (Page 48).

Note

Changing passwords between SINUMERIK Operate and Linux

The access levels for SINUMERIK Operate and Linux are merged as of software version 4.8 SP3 (840D sl/828D) and 6.13 (SINUMERIK ONE). Changing a password for SINUMERIK Operate simultaneously changes the relevant password in Linux and vice versa. It is important to note the following behavior:

- When a general NC reset is performed, no passwords are reset to the default passwords.
- Following a software upgrade, the SINUMERIK Operate passwords apply to the NC unchanged.
- Once a password has been changed, it cannot be reset to its original state.
- When recommissioning the system with Restore [-full] (menu item in the Emergency Boot System "Recover system from USB memory stick (reformat CF card)"), the CF card is formatted and restored to a system in the delivery state. The passwords are not included in the SINUMERIK archive. Therefore, always change the default passwords after a Restore [-full] to individual passwords.

8.1.7.2 Safety Integrated password

In SINUMERIK Operate, commissioning data is generally protected via various access levels. You protect the safety-related drive parameterization additionally with the Safety Integrated password. This password is stored in the drive data so that it can be changed only by authorized persons who know the password.

Note

The SINAMICS Safety password must be used for SINUMERIK Safety

The assignment of the Safety Integrated password using the SINUMERIK Operate screen is supported as of V4.8 SP2 HF1. The assignment of the Safety Integrated password is also supported by a screen form of the SINUMERIK ONE Commissioning Tool.

• Always set a Safety password to prevent parameters from being changed using the external configuration software Starter or the commissioning software SINAMICS Startdrive.

Further information can be found in the Safety Integrated plus Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109777982</u>).

Further information

You can find **further information** on how you can change the passwords of the access levels along with other information on access levels for programs and softkeys and access rights for files in the SINUMERIK Operate (IM9) Commissioning Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801207</u>), Chapter "General settings > Access levels".

8.1.7.3 CNC lock function

You can use the "CNC lock function" and the encrypted file that was created with SINUMERIK Integrate Access MyMachine (AMM) application to activate a lock date in the control. This allows the use of the machine to be limited to the time until the lock date is reached. The NC Start function of the control is locked when the lock date is exceeded.

The CNC lock function supports the business model with time-limited use. This protects against unauthorized use beyond the set interval.

Note

Only for SINUMERIK 828D

Note that the CNC lock function is only available on the SINUMERIK 828D controller.

Further information on the CNC lock function and on the creation of a lockset file can be found at:

- "SINUMERIK Integrate Access MyMachine /P2P (PC)" Operating Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109770206</u>)
- "PLC" Function Manual, Chapter "P4: PLC for SINUMERIK 828D > CNC lock function"

8.1.7.4 Deleting the preinstalled SSH key

Application

Removing the SSH key preinstalled by Siemens reduces the risk of data misuse. However, in order to ensure sufficient access to the system, you can define and install your own SSH key.

Service command

The service command 'sc' is a tool used for performing a range of service tasks on a SINUMERIK NCU:

Syntax:	sc clear preinstalled-keys
Alternative names:	
Authorization level	service

This command deletes all of the SSH keys preinstalled by Siemens on the control. When called from the service system, the keys on the CompactFlash card are affected, and not the SSH keys on the service system itself.

Further information

You can find additional information in the Base Software and Operating Software Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109763236</u>).

8.1.7.5 PLC web server

In the delivered state, the PLC has no password and the Web server of the PLC is not activated.

Note

- If you activate the PLC Web server in the S7 project, you must define an appropriate user and an associated password for it. Create a secure password. When creating a new password, carefully follow the information provided in Chapter Passwords (Page 48).
- Only use the HTTPS protocol to establish communication confidentiality and integrity.

Further information

Further information on the PLC web server can be found in the Function Manual S7-1500, ET 200SP, ET200pro web server (<u>https://support.industry.siemens.com/cs/ww/en/view/</u>59193560).

8.1.7.6 Access levels for softkeys

The display and operation of softkeys can be suppressed by both the OEM and the user. This allows the operating software to be specifically adapted to the required functional scope and therefore be configured as transparently as possible. To prevent access to functions in the operating software, or to restrict the possibility of operator errors, restricts the functional system scope.

Note

Applicability of modified access levels for softkeys

The setting of specific access levels for softkeys on a PCU only affects the respective PCU softkeys themselves. To implement access rights on the NCU, both the manufacturer and the user must use the appropriate mechanisms and set the rights accordingly.

Further information can be found in the SINUMERIK Operate (IM9) Commissioning Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801207</u>), Chapter "Access levels for programs".

8.1.7.7 BIOS and AMT access protection

In order to prevent unauthorized access to the BIOS of the PCU 50 and the SIMATIC IPCs, make sure that you use a very secure BIOS password (see Section Passwords (Page 48))

Further information

Further information on BIOS settings of the PCU 50 can be found in the PCU-Basesoftware (IM8) Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109748542</u>).

Setting the password for AMT (Intel® Active Management Technology)

The Active Management Technology (AMT) function is used for the remote management of the PCU. For remote management, generally suitable protective measures must be taken (such as network segmenting) in order to guarantee secure operation of the plant.

For security reasons, AMT is deactivated when a PCU is delivered. When you activate AMT the first time in the BIOS setup, assign a strong password to prevent misuse of the remote management.

Further information on the AMT function of the PCU as well as the procedure for changing the password can be found on the Internet (<u>https://support.industry.siemens.com/cs/de/en/view/52310936</u>).

8.1.7.8 Password protection for Create MyConfig (CMC)

NOTICE

Data misuse due to incorrect assignment of rights

Access data, such as the pre-configured passwords for access to the control system, can be stolen and misused.

• For that reason, set up organizational measures to ensure that only authorized persons are given access to these files.

Note

Password protection for linked external files

The protection mechanisms integrated into CMC (password protection) are ineffectual for linked external files that are integrated into the CMC context.

Note

Protecting CMC packages from reimporting

Note that CMC packages have to be protected by password against being reimported.

• For that reason, always set up a password against reimporting when you assign a password for a new project.

8.1.8 Know-how protection

The following functions provide protection of technological know-how and prevent unauthorized access to the SINUMERIK controllers:

8.1.8.1 SINUMERIK Integrate Lock MyCycles

Using the "SINUMERIK Integrate Lock MyCycles" (cycle protection) function, cycles can be encrypted and then stored protected in the control. The cycles are encrypted outside the control using the SINUMERIK Integrate Access MyMachine/P2P program.

For cycles with cycle protection, execution in the NC is possible without any restrictions.

In order to protect the manufacturer's know-how, any type of view is inhibited for cycles with cycle protection.

This software option is available for SINUMERIK 808D, 828D and 840D sl control systems and SINUMERIK ONE.

You can find an application example for cycle protection for SINUMERIK on the Internet (<u>https://support.industry.siemens.com/cs/ww/en/view/109474775</u>).

Further information

Further information on cycle protection can be found in the SINUMERIK Access MyMachine /P2P (PC) Operating Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/</u>109811131).

8.1.8.2 SINUMERIK Integrate Lock MyPLC

With the aid of block properties, you can protect the blocks created in the SIMATIC PLC from unauthorized changes, for example.

The block properties should be edited when the block is open. In addition to properties that can be edited, data that is only displayed for your information is also displayed in the respective dialog field: It cannot be edited.

A block that has been compiled using this option does not allow you to view the instruction section. The interface of the block can be viewed, but not changed.

Further information

You can find further information on block protection in the SIMATIC Programming with STEP 7 Programming and Operating Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109751825</u>), Chapter "Block properties".

Note

The integrated CP in the SINUMERIK 840D sl does not support the "Module access protection / protection level" option.

Encryption of blocks

As of STEP 7 Version 5.5 SP3 and the CNC system software V4.5 SP2 for 840D sl/ 840D sl or V6.13 for SINUMERIK ONE, you can create encrypted block protection for functions and function blocks in the offline and online view. You can use this function to encrypt your blocks and protect the block code against external access.

The option "SINUMERIK" and, if required, "SIMATIC" must be selected for the encryption with SINUMERIK.

A detailed procedure of how to encrypt your blocks can be found on the Internet (<u>https://support.automation.siemens.com/WW/view/en/45632073</u>).

8.1.8.3 OPC UA

OPC UA (Unified Architecture) is a standardized, industrial communication protocol for access to control data, e.g. by higher-level control systems. Variables of a SINUMERIK 840D sl, SINUMERIK 828D or SINUMERIK ONE can be read and written to via this communication protocol using the SINUMERIK Integrate Access MyMachine /OPC UA software option.

NOTICE

Date misuse resulting from an insecure connection to the client

There is a danger of data misuse due to an unencrypted connection to the OPC UA client.

- Therefore, always encrypt your connection to the OPC UA client.
- Information on the encryption of the data connection can be found in the SINUMERIK Access MyMachine /OPC UA Configuration Manual (<u>https://support.industry.siemens.com/cs/us/en/view/109807257</u>).

NOTICE

Data misuse due to incorrect user administration / rights assignment

A significant security risk can ensue through incorrect user administration and faulty right assignment. Users can access data or actions for which they have not been authorized.

• As a consequence, always very carefully consider which users are assigned which rights. As administrator, you are responsible for professional user administration and assignment of rights.

Note

Selecting a secure password

Always set a secure password for your connection to the OPC UA client! Further information on selecting a secure password can be found in Section Passwords (Page 48).

8.1.8.4 User administration in the TIA Portal

The TIA Portal gives you the capability of using user administration for projects. In this way, for example, a project can be protected against unintentional or unauthorized modification. A user sets up the project protection to activate user management. This user is created as a project administrator. Once the project protection has been activated, the project can only be opened and edited by authorized users. Note that project protection cannot be revoked.

User administration via the TIA Portal is available for the SINUMERIK 840D sl and SINUMERIK ONE controllers.

UMC - User Management Component

In addition, you can install the "User Management Component UMC" software package, which provides central user administration, on one or more computers.

Further information

Further information on the topic of secure user administration can be found in the TIA Portal online help.

8.1.8.5 SIMATIC Logon

User administration and traceability

The SIMATIC Logon option package is used to set up access rights for products and libraries in STEP 7. These projects can therefore only be accessed by an authorized group of people. SIMATIC Logon can be used in conjunction with SINUMERIK STEP 7.

More detailed information can be found in Chapter Secure access control with SIMATIC Logon (Page 92).

8.1.9 Data backup

There are different archive forms and archiving methods in the SINUMERIK for the different components.

Time of the data backup

Perform a data backup at the following times:

- After commissioning
- After changing machine-specific settings
- After the replacement of a hardware component
- Before and after a software upgrade
- Before the activation of memory-configuring machine data

You can find **further information** in the following manuals:

- SINUMERIK 840Dsl Commissioning CNC Commissioning Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801198</u>)
- Installation Manual SINUMERIK ONE New installation and upgrade

Note the general information on secure data storage with regard to archives in Section Data storage (Page 47).

NOTICE

Misuse of confidential data on the control system

On the control system, there is a risk of confidential data being misused.

- As a consequence, it is not permissible to load confidential data to the control (e.g. using the "SINUMERIK Integrate Access MyMachine/P2P" software).
- Always store confidential data in an encrypted form locally on an encrypted storage location in the network.

8.1.10 Disposal

NOTICE

Misuse of data resulting from insecure methods of deleting data

Incomplete or insecure deletion of data from memory cards or hard drives can lead to misuse of the data of the part programs, archives, etc. by third parties.

- Therefore ensure that all storage media are securely deleted **before disposing of the product** :
- There are programs that support you in securely deleting/formatting storage media. Alternatively, contact a certified data destruction specialist to take care of this task.

8.2 CNC Shopfloor Management Software

8.2 CNC Shopfloor Management Software

The following chapter provides you with an overview of the security-related measures you can take to protect your CNC Shopfloor Management software products from threats. Detailed descriptions and procedures can be found in the corresponding documentation of the CNC Shopfloor Management software.

8.2.1 System overview

A leading-edge IT architecture is created based on the CNC Shopfloor Management Software, more specifically, at three levels – "In Cloud", "In Line" and "In Machine". These levels correspond to the 3 platforms "MindSphere", "MCenter" and "SINUMERIK/SINUMERIK Edge", with their numerous tailored functions extending from the field to the cloud.



Figure 8-2 CNC Shopfloor Management Software

8.2.2 Cloud applications (In Cloud)

MindSphere provides state-of-the-art security during on-site data collection and when transferring and saving to the Cloud.

The security framework is oriented on the principles of industry standards, e.g. IEC 62443, International Organization for Standardization (ISO)/IEC 27001, and the Federal Office for Information Security (BSI) and recommendations from authorities on working with data in Cloud environments.

In accordance with proven communication practices of the industry, all communication between the client and MindSphere is protected by TLS V1.2 via public end points. Reliable x509 certificates from the Siemens Trust Center are used. These correspond to the requirements of the European Telecommunications Standards Institute (ETSI) and of the Certification Authority Browser Forum (CA/B Forum).

Further information on encryption for MindSphere can be found in the MindSphere Whitepaper (<u>https://www.plm.automation.siemens.com/global/en/topic/</u><u>mindsphere-whitepaper/28842</u>).

Saved data is always saved by Siemens on high-performance servers in the computer centers of the infrastructure providers. All of the infrastructure centers meet the highest standards

8.2 CNC Shopfloor Management Software

for data security and are protected against cyber threats. As commercial providers of a Cloud laaS (Infrastructure as a Service), they provide higher security standards than typical private, local facilities for data storage. The computer centers are operated in accordance with the Best Practices of the industry.

As an additional layer of security, all of the Cloud infrastructure partners must ensure on-site security measures such as electronic photo ID badges, card owner access control, biometrics, digital video monitoring with recording and alarm monitoring.



Figure 8-3 MindSphere

8.2.2.1 Manage MyMachines

Security standards for SINUMERIK and other supported control systems with MindSphere connection

The connection between control systems and MindSphere via TLS 1.2 /HTTPS complies with the highest security standards.

SINUMERIK versions and software versions of other supported control systems that do not comply with these standards are not part of the product. Additional security measures must be taken for these versions.

You are solely responsible for preventing unauthorized access to your plants, systems, machines, and networks. Systems, machines and components should only be connected to the company network or the Internet when necessary. And if so, only if appropriate security measures (e.g. use of firewalls and network segmentation) are in place.

NOTICE

Data misuse due to an unprotected Internet connection

An unprotected Internet connection can lead to data misuse, e.g. when transferring asset data. Therefore, before you establish a network connection, make sure that your PC is connected to the Internet only through a secure connection. Pay attention to the security-relevant notes.
Plant and system security for SINUMERIK control systems/other supported control systems

The necessary security measures (e.g. virus scanners, firewalls, operating system patching, etc.) must be implemented and updated on the control systems.

Operational safety of the PC

The necessary security measures (e.g. virus scanners, firewalls, operating system patching, etc.) must be implemented on the PCs used for visualization and configuration of MindSphere applications at the OEM or at the end user.

8.2.2.2 Manage MyMachines /Remote

Security measures and system hardening

Note

As user of Manage MyMachines /Remote, always ensure that you operate the product with the latest versions of SINUMERIK Integrate client/client of other supported control systems and Manage MyMachines /Remote Service Engineer and Machine Operator Clients. Also follow the guidelines for industrial security contained in Chapters 1.3 and 2.3 of the Manage MyMachines / Remote Function Manual (https://support.industry.siemens.com/cs/ww/en/view/109759394).

SINUMERIK control systems and other supported control systems are connected to MindSphere via "TLS 1.2 /HTTPS" complies with the highest security standards.

The automatic confirmation of the machine identity, used in conjunction with token provided in MindSphere for the onboarding of the machine, ensures that the correct machine is accessed during a remote session.

Disposal

To completely remove an installation of Manage MyMachines /Remote, you should ensure that all of the software and certificates have been properly deleted from your Microsoft Windows device or SINUMERIK control system or any other supported control systems, including backup systems. The data will continue to be available in MindSphere, unless the tenant is closed.

More information on the topic of disposal can be found in the Manage MyMachines /Remote Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109759394</u>).

More information on general concepts for secure remote access to industrial plants can be found in the following documents:

- cRSP IT Security Concept (<u>https://support.industry.siemens.com/cs/ww/en/view/</u> 109759394)
- Siemens common Remote Service Platform (cRSP) (<u>https://www.downloads.siemens.com/</u> <u>download-center/Download.aspx?pos=download&fct=getasset&id1=A6V11272777</u>)

Secure archiving

When archiving your exported data, keep in mind that you are responsible for ensuring that this data is archived securely.

This includes, for example, the following measures:

- Save exported data to an area with restricted access within the OEM/end user location:
 - e.g. on SharePoints with access restrictions
 - or databases with user administration/authorization
- Protect your encrypted data storage locations, such as SharePoints, against manipulation.
- If necessary, store your confidential or security-relevant data only as encrypted data on your PC/system or in the network. Security-relevant data includes sensitive data such as archives, passwords or executable files (*.exe).
- Regularly back up your security-relevant data and carefully protect it from loss and tampering.

See also

cRSP IT security concept (<u>https://www.downloads.siemens.com/download-center/</u> Download.aspx?pos=download&fct=getasset&id1=A6V11272775)

8.2.2.3 Analyze MyPerformance

Note

For recommended security measures for the Analyze MyPerformance product, observe the recommendations and measures for Manage MyMachines (Page 72).

8.2.3 PC/Server/Desktop applications (In Line)

8.2.3.1 MCenter

Access to the resources of the MCenter server

Note

Access to the resources of the MCenter server

Read and write access to the file system and resources of the operating system (in particular to the Microsoft Windows Registry) of the MCenter server is only enabled for users with administrator rights. Make sure that these administrator IDs have sufficiently strong passwords.

NOTICE

Data manipulation possible

Within the production/machine network (intranet), there is a risk that a hacker can access the file system of the MCenter server or the various MCenter clients. There, the hacker can manipulate various system components (e.g. the content of databases). As a consequence, the attacker can change tool data, NC programs, machine archives or the system structure itself, for example. This type of attack cannot be prevented by MCenter.

As the person responsible for the machine network, it is therefore imperative that you take the appropriate industrial security measures for the production/machine network.

Use of open programming interfaces

NOTICE

Data misuse by using open programming interfaces

There is a potential risk of data misuse when using open programming interfaces.

• Therefore, when using open programming interfaces, only use clients that at least communicate with the MCenter server via "TLS /https" communication paths.

Communication security for MCenter applications

The system is prepared for the use of the TLS protocol. All modules and services must communicate via encrypted channels that meet current security requirements. Consequently, the system is prepared to use the TLS protocol. The server requires a digital certificate that confirms the identity of the server. You can purchase these items from certification bodies (certification authorities). The certificate must be digitally signed. The clients must trust these certificates. If you use your own generated, self-signed certificate, the master certificates must be provided on the control elements on Linux and Windows computers. And the master certificates must also be provided on TLS proxies when they are used. You are fully responsible for the correct implementation and verification of your system.

If you are using an outdated client (e.g. a Microsoft Windows NT computer) that does not support the required TLS protocols, you should use a hardware proxy to resolve this issue. Such hardware can provide an additional encryption layer for the communication channel. You must also ensure that the hardware proxy is appropriately and properly encrypted. The hardware proxy is not part of the product.

Note

- For a secured communication (HTTPS) between a client and the server, you require a digital certificate that confirms the identity of the server.
- If the database is running on a separate server, encrypted SQL communication requires a certificate on the DB server.

For more information, see the Mcenter Installation Manual, sections "Setting up an encrypted connection" and "Setting up encrypted communication for SQL server".

System hardening

System hardening is the removal of all software components and functions that are not absolutely required by the desired application to fulfill the intended task.

To protect your assets or production unit, you must have the appropriate knowledge and the installed system must be hardened. System hardening should be based on the appropriate Microsoft and other hardening guidelines. For example, you can find expert instructions in CIS (Center for Internet Security) manuals or, if accessible, in documents available at the company, or you can choose the source that best suits you.

Installation and maintenance technicians need to continuously improve their industrial security knowledge because information security threats are increasing by the day. System security risks are increasing continuously, and as a Siemens customer you need to prepare accordingly.

You can reuse system configurations that have already been hardened. However, these configurations should also be reviewed periodically and new rules must be applied.

System hardening of third-party software: Microsoft™ Internet Information Server, Microsoft™ SQL Server, browsers

MCenter requires third-party software: For example, the Microsoft[™] Internet Information Server, Microsoft[™] SQL Server products and various browsers. They must be hardened according to the latest technology. In particular, restrict access to the Microsoft[™] SQL Server to the local host and protect access with a password. Encrypt access to the database. In addition, you should only use current browsers for communication with the MCenter server. Secure communication cannot be guaranteed when using outdated browsers (SSL instead of TLS).

System hardening of neighboring products to MCenter

MCenter communicates with neighboring software products, e.g. tool setting stations or Teamcenter. They must be hardened according to the latest technology so that there are no negative effects via this communication path.

Finally, you must also have the knowledge and the experience to configure the IIS server. You must always be prepared to respond to the actual hardship requirements. You are responsible for making the correct system security settings in the client environment.

Examples:

- If a remote desktop connection is provided, the highest possible security configuration must be ensured to avoid a possible MITM (man-in-the-middle) attack.
- Protect your system from code injection by using state-of-the-art technology and expertise.
- Store certificates securely so that they cannot be exported by unauthorized entities. In such cases, you must follow the hardening guidelines when setting up.
- Servers must run in a secure, restricted server zone/server room that can only be accessed by authorized personnel.
- Encrypt server memory or the data on it to prevent attacks on the system if the system is physically compromised.
- Back up your system regularly to protect your data.
- The license server is provided or available only locally.

Network file exchange via common drives

Note

Network file exchange via common drives (Server Message Block, SMB)

If you use SMBs for exchanging files with MCenter functions, only use standard authentication mechanisms (user name / password). Also restrict the accesses for each user accordingly. Data storage on shared drives should be kept to a minimum.

Virus scanner

Protect files from malware using appropriate protection measures, such as virus scanners. Use an external virus scanner when uploading files with Mcenter and its applications.

Data backup

For data backup on machine tools, see Section "Data backup (Page 69)".

Create a backup copy of your data in the following cases:

- Before and after upgrading the software
- After setup/commissioning
- When changing the hardware configuration
- After replacing the hardware
- On a regular basis

The backup must contain all elements of Mcenter, such as:

- Database
- IIS configuration
- License server
- Applications

Firewall settings

Make absolutely sure that firewalls are "enabled" and only open ports that are actually used and absolutely necessary for operation. Other ports must not be left open, as they could also provide another attack surface.

If a remote desktop connection is provided, the highest possible security configuration must be ensured to avoid a possible MITM (man-in-the-middle) attack.

Prepare yourself against DoS (Denial of Service) attacks, for example, by setting up appropriate firewall rules, implementing an IPS (Intrusion Prevention System) and/or a WAF (Web Application Firewall).

Phishing for passwords

Hackers could attempt to obtain login data that would allow them to perform actions within Mcenter on behalf of the user. Hackers could, for example, forge Siemens e-mails and websites and thus gain access to confidential information of Mcenter users. Users are then prompted, for example, to enter access data into a form and then send it to their Mcenter organization.

Note

In case of suspicious e-mails, you should pay attention to the following:

- Be on your guard when you receive e-mails from someone you do not know, especially if the e-mails contain links and attachments. Never open suspicious attachments and do not click on any links in the e-mail.
- Carefully check the sender's complete e-mail address.
- Check the integrity of the links embedded in the e-mail (e.g. by moving the mouse over the link). Telltale signs are misspellings or links containing a confusing company name.
- Use digital signatures in e-mails.
- If in doubt, never disclose confidential information.

8.2.3.2 Cloud mode

If the AMM and AMC applications are used in cloud operation, the Siemens AG as operator ensures the security of the SINUMERIK Integrate server. Customers only have to ensure the security of the infrastructure on the machine side.

Firewall of the machine network

In contrast to standalone operation, a connection to the cloud server outside the machine and company networks is required when using the SINUMERIK Integrate AMM and AMC applications. The associated firewalls must enable the required ports. However, only the required ports should be opened. Further information on the required firewall settings can be found in the SINUMERIK Integrate Installation Manual, Section "System requirements".

Phishing for passwords

"Phishers" could attempt to obtain login data, which would allow them to carry out actions within SINUMERIK Integrate in the name of the user. Hackers could, for example, falsify e-mails and websites from SIEMENS and thus gain access to confidential information from SINUMERIK Integrate users. The users are then prompted, for example, to enter the access data in a form and then send it to their SINUMERIK Integrate organization.

Note

You should observe the following when you encounter suspicious e-mails:

- Be on your guard when you receive e-mails from someone you do not know, especially if the e-mails include links and attachments. Never open suspicious attachments and do not click on any links in the e-mail.
- Carefully check the sender's complete e-mail address.
- Check the integrity of the links embedded in the e-mail (e.g. by moving the mouse over the link). Tell-tale signs are spelling mistakes or where links contain a confusing company name.
- Use digital signatures in emails.
- If in doubt, never divulge any confidential information.

Handling of confidential information

The communication route between the company's firewall and the SINUMERIK Integrate server is protected against malicious attacks by secure communication protocols (TLS). Third parties cannot eavesdrop on the transferred information or change it. Also note the company-specific guidelines for the transfer of confidential information via AMM and AMC.

8.2.4 Control-related applications (In Machine, Industrial Edge for Machine Tools)

8.2.4.1 Industrial Edge for Machine Tools

Overview

The Industrial Edge for Machine Tools is a remote-controlled Edge device that functions as a field gateway as well as a computation node for any user workload within an extended IoT/OT architecture. Thus, Industrial Edge for Machine Tools allows a vertical flow of information and data processing between all layers:

- In Machine
- In Line
- In Cloud

This also contains the temporary or permanent saving of process data. Industrial Edge for Machine Tools thus has the task, through its security architecture, of not allowing any regression/erosion of the present network security and of the data protection level. In order

to not cancel the individual security mechanisms of the Industrial Edge for Machine Tools, organizational support is also needed here.



Security features and security measures

Figure 8-4 Connection and wiring Industrial Edge for Machine Tools

The Industrial Edge for Machine Tools is equipped with 2 physical network connections (RJ45), which, according to the manual, are to be used for connecting to the In Machine and In Line level. Ensure that the port assignment is correct due to the following reasons:

- The communication for the "In Machine" network is assumed to be unprotected for the most part.
- No uncontrolled connectivity to higher-level networks (In Line, In Cloud) is possible for the "In Machine" network.

Through a multi-level network architecture, the Industrial Edge for Machine Tools ensures the isolation of both networks, which is only overcome by an application-defined flow of data. Due to the use of container technology, there are additional mechanisms for isolating the workload (Edge application) with regard to network, memory and CPU resources.

Communication of the Industrial Edge for Machine Tools in the direction of "In Cloud" and "In Line" always takes place via an encrypted end-to-end channel (TLS 1.3). In addition, communication of the Industrial Edge for Machine Tools with data bus is also protected via an encrypted end-to-end channel (TLS 1.3). Supplemental to this, the integration into a PKI-based trust chain is supported. This ensures both its restriction to only permitted communication partners and a trustworthy transmission. For the in line exchange of data in environments with special security requirements, client-based authorization via client certificates is also possible.

The initial exchange of certificates needed for secure communication between the Edge Management System (MindSphere / In Cloud) and Industrial Edge for Machine Tools (In Line) takes place during what is known as the onboarding procedure. Onboarding includes the exchange of a "shared secret", which connects a logical device (MindSphere asset) with a physical device (Industrial Edge for Machine Tools). Since this exchange does not take place via the same communication infrastructure, a compromise can be ruled out as early as the onboarding procedure. A second aspect of the onboarding is the linking/integration of the MindSphere IoT services (Timeseries Store, FileStore, Fleetmanager, etc.) in the correct MindSphere tenants. The Industrial Edge for Machine Tools platform also ensures that no data flow into a tenant or asset that is not defined for this purpose can be established at any time.

Note

The requirement for using Industrial Edge for Machine Tools is a MindSphere tenant, including a valid MindAccess account (at least IoT value plan S).

The Industrial Edge for Machine Tools communicates exclusively via "outgoing" connections. This means that no exposition of the Industrial Edge for Machine Tools on the In Line or In Cloud level is needed. Rather, this scenario is discouraged. Regardless of this configuration, the accessibility of the MindSphere end points from Industrial Edge for Machine Tools must be temporarily guaranteed. This concerns onboarding, the firmware update, or the (de)installation of Edge applications. The Industrial Edge for Machine Tools allows applications (Industrial App) to not only provide data via a controlled path In Cloud, but these applications also provide user interfaces and/or interfaces (APIs), to allow new workflows (In Line) or to supplement existing ones. Under certain circumstances, applications provide their own user and access management options for this purpose. The associated security information can be found in the relevant documentation.

Communication of the Industrial Edge for Machine Tools with the SINUMERIK only takes place via the "In Machine" network and is encrypted in accordance with the respective

protocols. The authorization mechanisms vary depending on the protocol used, however. Since some protocols are protected using weak protection mechanisms, it is important in such cases to adhere to adequate password guidelines and to ensure within an organization that passwords are never saved or are only saved in urgent cases.

The Industrial Edge for Machine Tools is also protected against unwanted manipulation or weakening of the security features on both the firmware and application levels by the following features:

- Measured / Secured Boot
- Full Disk Encryption
- Rootless Access

To ensure a high level of security of the Industrial Edge for Machine Tools over a long period of time, the firmware is continuously being further developed and hardened. This is required to adapt to the ever intensifying cyber security threat situation. For this purpose, an update mechanism is available as part of the Industrial Edge for Machine Tools firmware, which is integrated into the corresponding IT process as part of a continuous security strategy.

Note

Industrial Edge for Machine Tools Version 3.4.0 and higher provides MQTT with authentication functions.

IP-based filtering (not recommended)

Users with IP-based filtering in their firewall can use the following two static IPs, which can be added to the allow list for data upload traffic:

- 75.2.111.226
- 99.83.250.213

Dynamic IP addresses of the end point "resource.edge.mindsphere.io" are required to provide firmware and applications for Industrial Edge for Machine Tools. They must be downloaded from the Internet page (<u>https://ip-ranges.amazonaws.com/ip-ranges.json//</u> <u>XmlEditor.InternalXmlClipboard:219100ae-0ac2-89ab-0ca2-05d2451c4e26</u>), where the IP address ranges, for which the service is defined as CLOUDFRONT ("Service": "CLOUDFRONT"), must be included in the allow list.

Note

A subscription for the "AmazonIpSpaceChanged" topic can be used to provide notification as to when changes are made to the IP address ranges so that firewall rule sets can be automatically updated: AmazonIpSpaceChanged (<u>https://aws.amazon.com/blogs/aws/subscribe-to-aws-public-ip-address-changes-via-amazon-sns/</u>).

8.2.4.2 Analyze MyWorkpiece /Monitor

Overview

Analyze MyWorkpiece /Monitor is an "Industrial Edge for Machine Tools" application for qualitative monitoring and evaluation of the machining process. For this purpose, various measured values are stored during machining.

Users and rights

To access the Analyze MyWorkpiece /Monitor application, a local user on Industrial Edge for Machine Tools must be assigned to the user group shown below. To do this, the system administrator first creates a user group for the Industrial Edge for Machine Tools device. Then he or she creates one user or more users assigned to this user group.

For more information about the user group, see Analyze MyWorkpiece /Monitor Installation Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109775323</u>). The following user group is available for Analyze MyWorkpiece /Monitor:

User group	Authorizations
amwmonitor	Access to all functions of Analyze MyWorkpiece /Monitor

Changing the password

Change your password at regular intervals.

- 1. Open the drop-down list at the top right of the title bar.
- 2. Click on "Change Password". (You will be redirected to the administration environment "miniweb")
- 3. Change the password.

For more information on changing the password, see the Industrial Edge user documentation.

Managing the MQTT service

In the user settings, Analyze MyWorkpiece /Monitor offers the possibility to configure a MQ TT connection.

Notifications (MQTT notifications) can then be sent to an MQTT broker to inform MQTT clients that a monitoring job has been completed and a report is available that can be downloaded. For each completed monitoring job, Analyze MyWorkpiece /Monitor sends an MQTT notification to the configured MQTT broker containing a download link for the generated report, the corresponding monitoring results, and additional information about the completed monitoring job.

The MQTT interface can be used as alternative to REST-API - or in conjunction with REST-API - to obtain monitoring results and to avoid unnecessary REST queries. You can find additional general information on the MQTT protocol at the MQTT homepage (<u>https://mqtt.org</u>).

8.2.4.3 Analyze MyMachine /Condition

Overview

Analyze MyMachine /Condition is an application that analyzes and tracks the status of your machine. Specific mechatronic tests as well as data analytical methods are used for this purpose. The hybrid application consists of an Industrial Edge for Machine Tools and a MindSphere application.

Users and rights

The system administrator creates user groups and users. It then assigns individual users to the appropriate user group.

The following user groups are available for the Industrial Edge for Machine Tools application:

User group	Authorizations
OEMMachineCommissioningEngineer	Display of measurements and measurement groups
	Create measurements and measurement groups
	Edit measurements and measurement groups
	Delete measurements and measurement groups
OEMServiceEngineer	Display of measurements and measurement groups
	This role has no authorization to edit measurements.

The following user groups are available for the MindSphere application:

- Standard user: ammcondition
- Administrator: ammcondition

You can edit users and roles in the MindSphere application "MindSphere settings". More information can be found at: MindSphere documentation (<u>https://siemens.mindsphere.io/en/</u><u>docs/mindaccess.html</u>)

Access levels at the SINUMERIK control system

Authorizations are assigned via the access levels on the SINUMERIK control system. Access levels can be changed by entering a password or adjusting the keyswitch position.

Access level	Authorization
0	Access level: SIEMENS
1	Access level: Machine manufacturer
2	Access level: Service
3	Access level: User
4	Access level: keyswitch position 3, programmer, machine setter
5	Access level: keyswitch position 2, qualified operator
6	Access level: keyswitch position 1, trained operator
7	Access level: keyswitch position 0, trainee operator

Access levels of the SINUMERIK user interface	Authorization
0,1,2	Access for commissioning engineers
	• Selecting and executing measurements that have not been referenced
	Selecting referenced measurements
4,5,6,7	Access for machine operators
	Selecting referenced measurements
	Note: If a measurement series is enabled on the control that has not yet been referenced, then the machine operator cannot see this measurement series.

Authentication of REST API

The Analyze MyMachine /Condition REST-API is hosted on the Industrial Edge for Machine Tools "miniweb" administration environment. The following authentications are supported:

- Basis authentication
- Client certificate authentication

The following user groups are supported:

- OEMMachineCommissioningEngineer
- OEMServiceEngineer

You can find more information in the

Edge tutorial (<u>https://new.siemens.com/global/en/markets/machinebuilding/machine-tools/</u> cnc4you/cnc4you-videos/edge-tutorials/edge-tutorial-7.html).

8.2.4.4 Protect MyMachine /3D Twin

Overview

Protect MyMachine /3D Twin visually represents the machining process and machine movements using 3D simulation, calculates possible collisions in advance, and stops machining when they are detected. For example, you can simulate and monitor the execution of NC programs in AUTOMATIC mode, MDI mode or during manual traverse movements and tool changes in JOG mode. Collision avoidance is based on a machine model of the real machine. This model also describes the protection areas of the machine and is provided by the machine manufacturer.

As an operator in PMM /3D Twin, you define the variable protection areas such as tools with holders, stock and clamping operations. These are stored in a library. The "Collision Avoidance" function regularly calculates the clearance with respect to protection areas from collision pairs. If two protected areas approach each other and a defined safety distance is reached, an alarm is displayed and the program is stopped before the corresponding traverse block and/or traverse motion is stopped.

Security disclaimer

The transport of exported files must be secured by technical means such as encrypted/signed emails, encrypted/signed USB flash drives, etc., especially in public environments and on the Internet.

Exported data files must be stored within the OEM end user area with restricted access (e.g. restricted access to SharePoint, databases, etc.) by user administration, e.g. with login information (see also security notes Using SINUMERIK Industrial Edge for Machine Tools Protect MyMachine /3D Twin Operating Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109805644</u>)).

The customer is responsible for secure communication between SINUMERIK and the Edge Box. Options for maintaining a secure connection include:

- Point-to-point connection between and SINUMERIK and the Edge Box. Use of a short communication line and device placement in the same cabinet as SINUMERIK.
- Protection of the logical and physical access points of the SINUMERIK system

Data backup

For data backup or transfer between machine projects, you can export and import "*.zip" archives into the 3D simulation. You export/import the archive in the "Settings" tab.

The archive contains the following data:

- All library components (e.g. stocks, tool components)
- Tool data (tools with defined protected areas)
- Machine model
- Settings (holder diameter, language)

Note

You can export/import archives only when 3D simulation is not active.

Data storage, export and import

The 3D simulation uses a storage folder located on Samba Share. This folder is used, for example, to save the exported data or to search for the data to be imported (e.g. library). Data can only be exchanged via this folder. The folder is integrated as an external drive in SINUMERIK Operate.

If the term "storage folder" is used in the following description, the specification refers to this path. For more information about "Samba Share", see SINUMERIK Industrial Edge for Machine Tools Protect MyMachine /3D Twin Installation Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109805641</u>).

8.3 SIMOTION

SIMOTION security measures

The following section provides an overview of the Industrial Security features available for SIMOTION (Motion Control) in order to protect your plant against threats.

Security functions

- There is only compiled code on the controller by default. For this reason, no upload and consequently no re-engineering is possible.
- No modifications can be made to the configuration without the matching engineering project.
- Know-how protection for source programs with password and encryption.
- Applicative copy protection for the configuration on the control system
- Detection of source code manipulation with the SIMOTION SCOUT engineering system.
- Activating/deactivating unused functions (web server, OPC UA server, ports, etc.)
- Use of the SIMATIC Logon for access to a project only with the appropriate rights.
- Virus scan and security updates for SIMOTION PC-based controllers (SIMOTION P).

A production plant is typically divided into several different network segments. These "segments" are components that have the required security functions connected upstream. They are shown with a padlock symbol in the overview graphic.



Figure 8-5 Display of a typical production plant with protected areas

Reference

Detailed descriptions and further procedures can be found in the corresponding SIMOTION documentation.

Many products (SINUMERIK, SIMOTION, SINAMICS) contain OpenSSL. The following applies to these products:

- This product contains software (<u>https://www.openssl.org/</u>) that has been developed by the OpenSSL project for use in the OpenSSL toolkit.
- This product contains cryptographic software (<u>mailto:eay@cryptsoft.com</u>) created by Eric Young.
- This product contains software (<u>mailto:eay@cryptsoft.com</u>) developed by Eric Young.

8.3.1 System hardening

8.3.1.1 Port security

Deactivating hardware ports

As of version 4.4, individual hardware ports of PROFINET interfaces (e.g. X150 interface ports) can be set to **Disable** in the engineering system (HW Config) for SIMOTION devices. This prevents devices being connected without permission and also increases security in terms of third-party access to the system. You should therefore deactivate unused ports.

Note

A SIMOTION device can no longer be accessed via a deactivated PROFINET interface hardware port.

The engineering system and the PN stack ensure that at least one port on each interface is not set to **Disable** to prevent users locking themselves out. The default setting is **Automatic settings**.

Further information

Further information on the logical Ethernet ports and protocols used for SIMOTION can be found in the Communication with SIMOTION System Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801516</u>), Chapter "Services used".

8.3.1.2 Virus scan, Windows security patches, SIMOTION P

General information on virus scanners

Once an industrial PC system is connected to the Internet, either directly or via an internal company network, there is a danger that it can become infected with a virus. However, malicious software is not only able to reach the system via the Intranet/Internet, but also, for example, via a removable storage device (such as a USB memory stick) attached to the system for backing up data.

SIMOTION P320 virus scanner

A virus scanner that runs on Microsoft Windows, as used in office or home computers, has a deep impact on a system's processes. There are, for example, processes such as real-time scans or regular system scans. Such interventions can cause performance issues for the system, and as a result, for the SIMOTION Runtime software. Although the SIMOTION Runtime software runs in a real-time environment, it still depends on the available system resources.

Note

Because of the resulting performance impairments, the installation and use of a standard virus scanner on a SIMOTION P320 during system runtime is not permitted.

Using a virus scanner

As a standard virus scanner cannot be used for SIMOTION P320, an alternative procedure is followed. The virus scanner is installed to a separately bootable Windows PE operating system. It is started, for example, from a CD or a USB storage device and then performs a virus scan.

Note

FAQ Service & Support portal

More information on using a virus scanner on a SIMOTION P320 can be found in the FAQ "How can a virus scanner be used on a SIMOTION P3x0?" (<u>https://support.automation.siemens.com/WW/view/en/59381507</u>) which is available as a download from the Service & Support portal.

8.3.2 Secure project storage

Project data storage in SIMOTION SCOUT

All relevant data, configurations and programs are stored in the project. Only the programs and libraries encrypted via the know-how protection can be stored in a project. To protect the entire project, you should protect the project data with conventional office solutions, e.g. password-protected archives or encrypted hard disks.

File structure

The SIMOTION SCOUT project data can come in the following formats:

Engineering data (ES)

- Standard storage: File structure in the project tree STEP 7/TIA Portal and SIMOTION SCOUT objects in the project directory. These objects are not secure and can be edited by anyone if there is no know-how protection for programs and libraries or external file encryption is used. Programs in this context programs are synonymous with units, which can contain the programs, function blocks and functions.
- XML data Project data created via an XML export/import. The know-how protection is retained.

Runtime data (RT) - data on the CF card

- ZIP archive of the SIMOTION project (not binary). The project archive is stored on the memory card of the respective SIMOTION controller (CFAST, CF card, MMC). The archive can be transferred, e.g. via SIMOTION SCOUT or using standard methods (FTP transfer).
- Binaries (zipped, unzipped)

Binaries contain the compiled, executable project with the configurations and applications. Changes cannot be made during runtime without the SIMOTION SCOUT project because the project is stored as binary data on the SIMOTION controller.

The following figure shows an example of possible project data storage with display of the protected data.



Figure 8-6 SIMOTION SCOUT project data storage

8.3.3 Know-how protection

8.3.3.1 Secure access control with SIMATIC Logon

User administration and traceability

The SIMATIC Logon option package is used to set up access rights for products and libraries in STEP 7. These projects can therefore only be accessed by an authorized group of people. SIMATIC Logon can be used in conjunction with SIMOTION SCOUT.

SIMATIC Logon supports the following functions:

- Assignment of individual authorization levels to users or user groups for the execution of specific actions (e.g. read, write, transfer blocks).
- Logging of online activities and logon actions on the computer. Access and changes in the project are reproducible.
- Assignment of authorization to users / user groups only for a limited time.
- Password aging strategies

Change log

A change log can be recorded when the access protection is activated. This includes, for example:

- Activation
- Deactivation
- Configuration of access protection and the change log
- Opening and closing of projects and libraries including their download to the target system as well as activities to change the operating state

8.3.3.2 Know-how protection in engineering

Know-how protection types

The know-how protection in SIMOTION SCOUT prevents unauthorized viewing and editing of your programs. Multiple logins are possible. The standard login can be set for the engineering session.

A distinction is made between two types of know-how protection:

- Know-how protection for programs and libraries
- Know-how protection for drive units (as of SINAMICS V4.5)

You set a login and a password under **Project -> Know-how protection**. The know-how protection for the program is activated via the **Set** menu command. The programs contained in the project are still visible to the user in this session, but the program names are displayed with a padlock symbol.

Programs and libraries

The know-how protection protects the programs and libraries in your project. Unauthorized viewing and editing of your programs is prevented when the know-how protection is activated. You can set the know-how protection for individual programs or for all programs in a project.

Access protection and encryption can be set in several levels for the following types of data:

- Programs (units in Structured Text (ST), Motion Control Chart (MCC) and LAD/FBD that contain programs, function blocks, and functions)
- Drive Control Charts (DCC)
- Libraries

You can select three different security levels for the encryption:

• Standard

Access only with user login and password (backward compatible with versions before V4.2).

• Medium

Improved coding of the password (due to a new procedure, no backward compatibility without knowledge of the password).

Programs and libraries can be recompiled at any time even without knowledge of the password.

- High (only for ST source files in libraries)
 Compilation is only possible after the password has been entered.
 Protected libraries can also be used after an export without knowledge of the password, because in this case the compilation result is also exported.
 - An export without source texts is also possible when exporting libraries
 Highest protection. Complete removal of the source texts in the engineering upon export.
 The export only contains the compilation result (recompilation no longer possible).

The block interfaces are always visible.

Drive units in SIMOTION SCOUT

The know-how protection for drive units only applies online and is used to protect intellectual property, in particular, the know-how of machine manufacturers, against unauthorized use or reproduction of their products.

A detailed description can be found in Chapter Know-how protection (Page 101).

8.3.3.3 Copy protection for the configuration on the control system.

Copy protection for SIMOTION projects

Measures can be taken to tie the configuration to the memory card or the controller. This prevents illegal duplication of the configuration.

The serial numbers of the CPU, memory card and DRIVE-CLiQ components in the application can be queried via system functions. This enables the machine manufacturer to create a block with an encryption algorithm which generates a key from the currently installed serial numbers during runtime and compares it with a machine key. Each machine configuration

has a specific machine key which is generated by the machine manufacturer and stored in the application, and which can be entered by the end customer, for example, via the HMI, particularly during maintenance work.

In addition, special agreements can also be made regarding extended know-how protection and copy protection through the use of a SIMOTION Open Architecture technology package.



Figure 8-7 Copy protection of binary SIMOTION SCOUT projects

8.3.4 Offline/online comparison

Project comparison

You can use the SIMOTION SCOUT/STARTER **Project comparison** function (start this via the **Start object comparison** button) to compare objects within the same project and/or objects from different projects (online or offline).

The offline/online comparison is used to detect in detail any subsequent manipulations of the project data on the plant in comparison to your secured engineering data. Thus you check if any unauthorized third parties accessed the system.

The following comparisons are possible:

- Offline object with offline object from the same project
- Offline object with offline object from a different project
- Offline object with online object

The project comparison in SIMOTION SCOUT contains all objects in a project, such as SIMOTION devices, drive units, libraries, programs (units), technology objects, I/Os as well as the configuration of the execution system.

The offline/online comparison provides support for service jobs or for detecting changes to the project data.

It may, for example, be the case that inconsistencies are indicated when you switch to online mode in the project navigator, i.e. there are deviations between your project in SIMOTION SCOUT and the project loaded into the target system.

Possible causes can include, for example:

- A program has been changed
- The result of compiling a program is different
- There is a deviation on the global device variables
- The execution system has been changed
- The hardware configuration has been changed
- A library has been changed
- A configuration data item for an axis has been changed

The object comparison allows you to establish these differences and, if necessary, run a data transfer to rectify the differences.

Detailed offline/online comparison

You can determine specific differences between the offline and the online project by performing a complete project comparison. If there are discrepancies, you can determine the changes/ manipulation to the source code down to the program line level, when the additional information (source information) has also been stored on the target system during the download. This is also possible with the LAD/FBD and MCC graphical programming languages.



Figure 8-8 Example of ST detail comparison

8.3.5 SIMOTION IT Web server

Introduction

SIMOTION devices provide a Web server with preprepared standard websites. These websites can be displayed via Ethernet using a commercially available browser. Additionally, you have the option of creating your own HTML websites and incorporating service and diagnostic information. The web server can be deactivated. If the Web server is active, secure operation of the plant can be ensured via the integrated security concept and the user administration.

Deactivating/activating the Web server

The Web server with all functions and services can be activated or deactivated in the SIMOTION SCOUT or SIMOTION SCOUT TIA project under the hardware configuration of the controller. You can activate or deactivate individual functions.



Figure 8-9 Activating the SIMOTION IT Web server functions in SIMOTION SCOUT or SIMOTION SCOUT TIA

Note

To activate the Web server, you must establish a user administration scheme with passwordprotected user access.

Security concept of HTTP/S, FTP and Telnet access on the Web server

As of version V4.4, access to the SIMOTION IT Web server is protected by a multi-level security concept.

The security status of the Web server is indicated by the security level on the website. This security level can have three different levels: Low, Normal, High

Security Level Low

The device is supplied with an empty user database. No projects exist yet. The security level is low to allow configuration of the device.

- In this state, access to the Web server as an anonymous user is possible to enable use of functions such as the project and firmware update or OPC XML.
- FTP and Telnet access are also possible.
- New users can be entered in the empty user database.

Security Level Normal

The controller has a user database. A project exists on the controller and HTTP, HTTPS, FTP, and Telnet are activated in the hardware configuration.

• User password authentication is required for access to websites with sensitive content (e.g. firmware update, watch table, etc.), FTP and Telnet.

As soon as a project has been loaded to the controller, Security Level Normal is active, with an empty user database as required. Standard websites are still visible. All other websites can only be accessed with the necessary authentication.

Security Level High

High security with maximum access protection:

• HTTP, HTTPS, FTP and Telnet have been deactivated via the project in the hardware configuration. Access to the Ethernet via the various ports of the services is then no longer possible. The Web server cannot be used.

User management

SIMOTION IT uses a user database to safeguard access to a device. The groups are stored in the user database along with their assigned users. The defined user groups can be assigned access rights to the individual Web server websites. The Web server is accessed after the authentication.

Authentication

- There are users (USERs).
- Each user has a password. This is encrypted.
- Users belong to groups (GROUP).
- Websites, directories, and applications are protected by secure areas defined for each group.
- Only users that belong to the secure area can access the protected website.
- Each secure area has a group of users who have access authorization.
- A user can belong to different groups.

Encrypted data transfer (HTTPS)

The Web server can be accessed via an HTTP as well as an HTTPS connection. The Transport Layer Security protocol (TLS) in HTTPS enables encrypted data transmission between a client (browser) and the SIMOTION controller (web server). Secure transmission can be forced by deactivation of the HTTP port for security reasons.

Certificates must be generated and installed for encrypted communication between the browser and the Web server. A device comes supplied with a standard root certificate and a private key of the Web server as a file. These files should be replaced with your own to increase the security of HTTPS access to the device.

Key files

• Delivery state

In order for you to be able to access the SIMOTION controller via the SIMOTION IT diagnostics standard websites (in their delivery state) via HTTPS, a root certificate and a private key are supplied as a file on the device.

• Creating the TLS certificate yourself Using the Perl Tool and the Perl Script (cert.pl) provided, the certificates required for customer facilities (sites) can be generated and combined to form packages that can be loaded.

There are two ways of acquiring your own server certificate (TLS certificate):

- Create a root certificate (self-signed) and a private key using a certificate software.
- Purchase a server certificate from a certificate authority.

Importing the TLS certificate into the browser

If you use TLS with your own certification authority, you will need to prepare your PCs for communication with the SIMOTION control. To do this, the root certificate must be added to the list of certificates in your browser.

Further information

Further information on the SIMOTION IT web server can be found in the following documentation:

- SIMOTION IT Diagnostics and Configuration Diagnostics Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109767636</u>)
- SIMOTION IT OPC UA Programming Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109767638</u>)
- SIMOTION IT Programming and Web Services Programming Manual (<u>https://support.industry.siemens.com/cs/ae/en/view/109801546</u>)
- SIMOTION IT Virtual Machine and Servlets Programming Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109767639</u>)

8.3.6 OPC UA server

Introduction

SIMOTION has implemented an OPC UA server with DA (Data Access).

OPC UA binary encoding is supported. Access to an arbitrary OPC UA client can be protected via authentication and encrypted data transfer.

Configuration

Note

Before connecting to the OPC UA server, ensure that the environment is secure and install a hardware-based intermediate layer (e.g. DMZ network, firewall, SCALANCE S modules, etc.).

The OPC UA server can be activated or deactivated via HW Config from TIA Portal or STEP 7.



Figure 8-10 Activating the SIMOTION IT Web server functions in SIMOTION SCOUT or SIMOTION SCOUT TIA

Further settings are made via the SIMOTION IT Web server configuration masks:

- Enabling of the Ethernet interface and associated port of SIMOTION for the OPC UA access.
- Definition of the user name, password and user group as part of the user administration of the SIMOTION IT Web server.
- Handling of the certificates for the encryption of the data transfer.

Further information

Further information on the OPC UA server can be found in the SIMOTION IT OPC UA Programming Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801547</u>).

8.3.7 Disposal

NOTICE

Data misuse

Unsafe disposal of the storage media (CF card/CFast/SSD) can lead to misuse of the data of the part programs, archives, etc. by third parties.

- Therefore, ensure that the data on the storage media that is used is securely deleted before disposing of the product.
 - Use programs that support you in securely deleting/formatting storage media.

The following chapter provides you with an overview of the Industrial Security features available for SINAMICS to protect your converters from threats. In the following, you will find topics which you should pay special attention to regarding Industrial Security:

- Write and know-how protection
- Parameters: Access levels
- Using the memory card
- Note on Safety Integrated
- Communication services and used port numbers
- Web server
- Information about individual interfaces
- SINAMICS Startdrive and STARTER
- SINAMICS Drive Control Chart (DCC)

Detailed descriptions and procedures can be found in the corresponding SINAMICS documentation.

Many products (SINUMERIK, SIMOTION, SINAMICS) contain OpenSSL. The following applies to these products:

- This product contains software (<u>https://www.openssl.org/</u>) that has been developed by the OpenSSL project for use in the OpenSSL toolkit.
- This product contains cryptographic software (<u>mailto:eay@cryptsoft.com</u>) created by Eric Young.
- This product contains software (mailto:eay@cryptsoft.com) developed by Eric Young.

8.4.1 Network security

Note

SINAMICS products may only be used in a secure and trusted network. Observe the information on this topic in Chapter "Network segmentation (Page 38)".

8.4.2 Know-how protection

Some SINAMICS converters provide you with a "Know-how protection" function: This function offers you protection of your intellectual property, especially the know-how of machine manufacturers against unauthorized use, modification or reproduction of their products.

Effect

Adjustable parameters which are not recorded in an exception list can neither be read nor written.

Exceptions

- The know-how protection does not affect parameters that are provided with the following attributes:
 - KHP_WRITE_NO_LOCK
 - These parameters are excepted from the know-how protection and can therefore be written to despite the know-how protection.
 - For a list of these parameters, see the List Manual of the respective product.
 - These parameters are not included in the exception list.
 - KHP_ACTIVE_READ
 - These parameters can also be read, but not written, with activated know-how protection.
 - For a list of these parameters, see the List Manual of the respective product.
 - These parameters are not included in the exception list.
 - Know-how protection does not prevent the execution of certain functions:
 - In particular, the "Restore factory settings" function is still possible despite know-how protection.
 - For a full list of executable functions, please refer to the following references.

Further information

For more information on this topic, see the following references:

- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109771805</u>) Chapter "Know-how protection"
- SINAMICS G110M operating instructions (<u>https://support.industry.siemens.com/cs/de/en/view/109757594</u>)
 Chapter "Know-how protection"
- SINAMICS G120 Operating Instructions Chapter "Know-how protection"
- SINAMICS S and SINAMICS G List Manuals Section "Parameters for write protection and know-how protection"
- SINAMICS G130, G150 and S150 Operating Instructions Chapter "Know-how protection"

8.4.3 Parameters: Access levels and password

For the G110M, G120, G130, G150, S110, S120 and S150 series devices, the SINAMICS parameters are divided into the access levels 0 to 4. With the aid of the access levels, you can specify which parameters can be modified by which user or input/output device:

- With the aid of parameter p0003, you can specify which access levels you can select with the BOP or IOP.
- Parameters of access level 4 are password-protected and only visible for experts up to SINAMICS RT V4.9.

The SINAMICS S and SINAMICS G List Manuals specify in which access level the parameter can be displayed and changed.

Further information

For detailed information on this topic, see the following references:

- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109771805</u>) Chapter "Parameters"
- SINAMICS S120 Safety Integrated Function Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109771806</u>) Section "Handling the safety password"
- SINAMICS G110M List Manual Chapter "Overview of parameters"
- SINAMICS G120 Operating Instructions Chapter "Parameters"
- SINAMICS S and SINAMICS G List Manuals Section "Explanation of the list of parameters"
- SINAMICS G130, G150 and S150 Operating Instructions Chapter "Parameters"

8.4.4 Using the memory card

The memory card must be handled with particular care for all SINAMICS devices that use a memory card so that no malicious software or erroneous parameterizations are spread between different commissioning PCs or inverters.

\Lambda warning

Risk of death due to software manipulation when using exchangeable storage media

Storing files onto exchangeable storage media amounts to an increased risk of infection of the commissioning PCs, e.g. with viruses or malware. Incorrect parameter assignment can cause machines to malfunction, which can lead to injuries or death.

• Protect files stored on exchangeable storage media from malicious software using appropriate protection measures, e.g. virus scanners.

\Lambda WARNING

Risk of death due to software manipulation when using exchangeable storage media

Storing the parameterization (incl. Safety Integrated parameterization) on exchangeable storage media carries the risk that the original parameterization (with Safety Integrated) will be overwritten, for example, by the memory card of another drive without Safety Integrated. Incorrect parameter assignment can cause machines to malfunction, which can lead to injuries or death.

- Ensure that only the memory card that belongs to the respective inverter is used.
- Ensure that only trained or authorized personnel have access to the enclosures, cabinets or electrical equipment rooms.

8.4.5 Safety Integrated

To actually reduce the risk for machines and plants through the use of Safety Integrated functions, working with Safety Integrated functions requires special care for all SINAMICS devices that have it.

\Lambda DANGER

Unexpected movement of machines caused by inactive safety functions

Inactive or non-adapted safety functions can trigger unexpected machine movements that may result in serious injury or death.

- Observe the information in the appropriate product documentation before commissioning.
- Carry out a safety inspection for functions relevant to safety on the entire system, including all safety-related components.
- Ensure that the safety functions used in your drives and automation tasks are adjusted and activated through appropriate parameterizing.
- Perform a function test.
- Only put your plant into live operation once you have guaranteed that the functions relevant to safety are running correctly.

Note

Important safety notices for Safety Integrated functions

If you want to use Safety Integrated functions, you must observe the safety instructions in the Safety Integrated manuals.

8.4.6 Backing up and restoring data

8.4.6.1 Backup and restore

SINAMICS provides several procedures for backing up and restoring your data. In the documentation ("More information") you will find which procedures can be used with which devices.

Webserver/Startdrive

The "Back up and restore" function provides you with the following options:

- Backing up parameters that have already been set
- Assigning a name to the backup file
- Restoring parameters from a valid parameter backup and loading them to the drive
- Restore drive factory settings

Smart Access Module

- Via the backup web page, you can back up parameters to the Smart Access Module and download the backup file to your local hard drive.
- Via the restore web page, you can upload, download, delete or restore the selected file.

SINAMICS V20 parameter loader

Up to 100 parameter sets with parameter settings can be written from the memory card to the converter or saved from the converter to the memory card without connecting the converter to the line supply.

More information

For detailed information on this topic, see the following references.

- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109781535</u>) Chapter "Web server"
- SINAMICS S120 Commissioning Manual with Startdrive (<u>https://support.industry.siemens.com/cs/ww/de/view/109781583/en</u>) Chapter "Saving settings on the memory card of the drive"
- SINAMICS S210 Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/109771824</u>)
 Chapter "Backup and restore"
- SINAMICS G120 Operating Instructions "SINAMICS G120 Smart Access" (<u>https://support.industry.siemens.com/cs/ww/en/view/109771299</u>) Chapter "Backup and restore"

- SINAMICS G130, G150 and S150 Operating Instructions Chapter "Web server"
- SINAMICS V20 Operating Instructions (<u>https://support.industry.siemens.com/cs/de/de/view/109768394/en</u>)
 Chapter "Commissioning via the SINAMICS V20 Smart Access" and "Parameter loader"

8.4.6.2 Redundant data backup

Saving settings outside the converter

We recommend that you additionally back up the settings on a storage medium outside the converter. Without a backup, your settings will be lost in the event of a converter failure.

The following storage media are available for your settings:

- Memory card
- PG/PC
- Operator panel

In the documentation ("More information") you will find which procedures can be used with which devices.

SINAMICS S120

In conjunction with the "Firmware update via the web server" and the associated remote access, the "Redundant data backup on a memory card" provides safe access again to the device in the event of an interruption of the connection or the power supply. This redundant data backup cannot be deactivated.

8.4.6.3 Redundant_backup_more_info

More information

For detailed information on this topic, see the following references.

- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109781535</u>) Chapter "Redundant data backup on a memory card"
- SINAMICS S120 Commissioning Manual with Startdrive (<u>https://support.industry.siemens.com/cs/ww/de/view/109781583/en</u>) Chapter "Saving settings on the memory card of the drive"
- SINAMICS S210 Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/109771824</u>)
 Chapter "Backup and restore"
- SINAMICS G Operating Instructions

- SINAMICS G130, G150 and S150 Operating Instructions
- SINAMICS V20 Operating Instructions (<u>https://support.industry.siemens.com/cs/de/de/view/109768394/en</u>)
 Chapter "Backup and restore"

8.4.7 Communication services and used port numbers_Further_information

For detailed information on this topic, see the following references:

- SINAMICS S120
 - Starting from firmware Version 5.2
 SINAMICS S120 Communication Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109771803</u>)
 - Older firmware versions
 SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109771805</u>)
 - Including: Section "Communication services and used port numbers"
- SINAMICS G Function Manual Fieldbuses (<u>https://support.industry.siemens.com/cs/ww/de/view/109757336/en</u>)
 Section "Ethernet and PROFINET protocols that are used"
- SINAMICS G130, G150 and S150 Operating Instructions Chapter "Communication services and used port numbers"

8.4.8 Communication services and used port numbers

SINAMICS converters support specific communication protocols. The address parameters, the relevant communication layer, as well as the communication role and the communication direction are decisive for each protocol. You require this information to match the security measures for the protection of the automation system to the used protocols (e.g. firewall). Some of the security measures described here are restricted to Ethernet and PROFINET networks.

8.4.9 Integrated web server

The SINAMICS web server provides information on a SINAMICS device via its websites. This is accessed via an Internet browser.

Data transfer

In addition to the normal (unsecured) transmission (http), the Web server also supports secure transmission (HTTPS). Secure transmission (HTTPS) is the recommended setting.

Note Smart Access Module

The web server of the Smart Access Module does not support secure transmission (HTTPS). Alternatively, you can use an encrypted WLAN transmission.

By entering "HTTP://" or "HTTPS://" in front of the address of the drive, you can decide yourself whether normal or secure transmission is used to access the data.

For safety reasons, secure transmission can be forced by deactivation of the http port.

Access rights

The normal protection mechanisms of SINAMICS also apply for access via the web server, including password protection. Further protective mechanisms have been implemented especially for the Web server. Different access options have been set for different users, depending on the function. The parameter lists are protected so that only users with the appropriate rights can access or change the data.

Further information

For detailed information on this topic (e.g. the supported Internet browsers), see the following references:

- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109781535</u>) Section "Web server"
- SINAMICS S210 Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/109771824</u>)
- SINAMICS V20 Operating Instructions (<u>https://support.industry.siemens.com/cs/de/de/view/109768394/en</u>)
- SINAMICS G120 Smart Access Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/109771299</u>)
- SINAMICS G130, G150 and S150 Operating Instructions

8.4.9.1 Certificates for the secure data transfer

Protecting the HTTPS access

The "Transport Layer Security" (TLS) protocol enables encrypted data transfer between a client and the SINAMICS drive. HTTPS access between the browser and the drive is based on Transport Layer Security.

The encrypted variant of communication between the browser and the Web server using HTTPS requires the creation and installation of certificates (default configuration, self-created certificates or server certificates from a certification authority).
TLS

Transport Layer Security (TLS V1.2 or higher) is a hybrid encryption protocol for secure transfer of data in the Internet.

Key files

You need 2 key files (a public certificate and a private key) for the encryption method used by the Transport Layer Security.

Certificate handling

The necessary certificate and key is generated on the drive so that you can access the drive via HTTPS in the SINAMICS as delivered. For this reason, the firmware certificate should only be used in secure networks (e.g. PROFINET below a PLC) or for direct point-to-point connections on the service interface X127.

Instead, use a certificate confirmed by an external certification center. The references cited in the following contain a detailed description of the procedure.

Further information

For detailed information on this topic, see the following references:

- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109771805</u>) Section "Certificates for the secure data transfer"
- SINAMICS G130, G150 and S150 Operating Instructions

8.4.10 Information about individual interfaces

X127 LAN (Ethernet)

Ethernet interface X127 is intended for commissioning and diagnostics, which means that it must always be accessible. Note the following restrictions for the X127 interface:

- Only local access is possible
- No networking or only local networking in a locked control cabinet permissible

If you require remote access to the control cabinet, then you must apply additional security measures so that misuse through sabotage, data manipulation by unqualified persons and intercepting confidential data are completely ruled out.

X140 serial interface (RS232)

You connect an external HMI device for operator control/parameter assignment via the serial interface X140.

NOTICE

Access to the inverters only for authorized personnel

Unauthorized persons may be able to damage or alter production equipment as a result of gaps in a company's physical security. Confidential information can also be lost or altered as a result of this. You can prevent this if you protect the company site and the production areas accordingly.

• You can find information on suitable protective measures in Section "Physical protection of critical production areas (Page 36)".

X150 LAN (Ethernet)

The network with which interface X150 is connected must be separated from the rest of the plant network in accordance with the Defense in Depth concept (see Chapter "General security measures (Page 33)"). Access to cables and possibly open connections must be implemented in a protected fashion, as in a control cabinet.

X1400 LAN (Ethernet)

The network with which interface X1400 is connected must be separated from the rest of the plant network in accordance with the Defense in Depth concept (see Chapter "General security measures (Page 33)"). Access to cables and possibly open connections must be implemented in a protected fashion, as in a control cabinet.

Further information

For detailed information on this topic, see the following references:

- SINAMICS \$120
 - SINAMICS S120 Control Units and Additional System Components Equipment Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109771804</u>)
 Section on the respective interfaces
 - Starting from firmware Version 5.2: SINAMICS S120 Communication Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109771803</u>)
 - Older firmware versions: SINAMICS S120 Drive Functions Function Manual (<u>https://</u> <u>support.industry.siemens.com/cs/de/en/view/109771805</u>)
- SINAMICS G and SINAMICS S Operating Instructions
- SINAMICS V90 Operating Instructions

8.4.11 Disposal

NOTICE

Data misuse resulting from unsafe disposal of the product

Unsafe disposal of the product can lead to misuse of the parameter data by third parties.

• Therefore, before disposal, restore all the parameters to the factory settings.

You can find further information on restoring the factory settings in the Function Manual or Operating Instructions of the respective product.

NOTICE

Data misuse resulting from unsafe disposal of the memory card

Unsafe disposal of the memory card can lead to misuse of the data etc. by third parties. Among other things, the data backups required for operating the converter are located on the memory card.

- Therefore, ensure that the data on the memory card is securely deleted before disposing of the product. There are programs that support you in securely deleting/formatting the memory card.
- This concerns all products that have a memory card.

Note

Deleting user-defined certificates

Make sure you securely remove all user-defined certificates before disposing of a SINAMICS product. A hacker can use your certificates to gain access to your protected data transmission.

- Products with memory card
 - Delete the files SINAMICS.key and SINAMICS.crt from the directory OEM\SINAMICS\WEB\WEBCONF\CERT on the memory card.
- Products with optional memory card (e.g. SINAMICS S210)
 - Create empty files ("SINAMICS.key" and "SINAMICS.crt") with the corresponding file names.
 - Copy these files to the memory card.
 - Insert the memory card into the converter.
 - Restart the converter.
 - Alternatively, when you no longer need data from the memory card: reformat the memory card.

You can find further information in the Function Manual or Operating Instructions of the respective product.

8.4.12 SINAMICS Startdrive and TIA Portal

8.4.12.1 Malfunctions of the machine as a result of incorrect or changed parameterization

MARNING WARNING

Malfunctions of the machine as a result of incorrect or changed parameterization

As a result of incorrect or changed parameterization, machines can malfunction, which in turn can lead to injuries or death.

- Protect the parameter settings against unauthorized access.
- Respond to possible malfunctions by applying suitable measures (e.g. EMERGENCY STOP or EMERGENCY OFF).

8.4.12.2 SINAMICS Startdrive

Startdrive in the TIA Portal

SINAMICS Startdrive is an option package in the TIA Portal with which SINAMICS drives are commissioned. With regard to Industrial Security, you must consider the corresponding specifications for SINAMICS drives and for the TIA Portal.

In addition to the commissioning of single drives, you can also use Startdrive to configure drives on SIMATIC control systems such as the S7-1500. Information on how to proceed with SIMATIC controllers can be found in the TIA Portal online help at "Configuring networks".

Commissioning computer

Ensure the security of the commissioning computer. Follow the general security measures (Page 33) for this purpose.

Device know-how protection

- You can protect the parameterization of your drive from unauthorized access via the "knowhow protection" function.
- The function is only available online.
- Device know-how protection is supported as of Startdrive V16.

Security functions

- Activation/deactivation of unused functions (web server, ports)
- Write protection for the parameter assignment, p-parameters are readable, but not writeable, protects against unintentional changes to the parameter assignment (only available online).

Protecting backup files in the Windows file system

If you create backup files of charts or projects with Windows tools, also protect these files with Windows tools against unauthorized access using secure passwords. The Startdrive project itself is protected for integrity.

Scripting (Openness)

Scripts (Openness) are used for automating sequences in Startdrive. You must therefore test the scripts before using them on machines.

\Lambda warning

Risk due to incorrect configurations for automated operating actions

Scripting provides the extensive automation options that are required to be able to automate manual operator actions in the Startdrive tools and therefore to optimize the time required for the recurring configuration of projects and tasks.

The script programmer and the script user are responsible for the operator actions implemented in scripting.

Incorrect configurations that are not discovered in tests can result in serious physical injury or death.

- Run systematic tests on new and modified scripts to verify and validate them.
- Before running a script, make sure it has the correct content. Verify and validate the results of script execution by tests on the machine.

As for DCCs, scripts can also be protected via know-how protection.

8.4.12.3 SINAMICS STARTER

Commissioning drives with STARTER

Drives of the MICROMASTER and SINAMICS families can be commissioned with STARTER. An integrated version of STARTER is contained in SIMOTION SCOUT. For information on SIMOTION SCOUT, see "SIMOTION (Page 88)".

Commissioning computer

Ensure the security of the commissioning computer. Follow the general security measures (Page 33) for this purpose.

Protecting backup files in the Windows file system

If you create backup files of charts or projects with Windows tools, also protect these files with Windows tools against unauthorized access using secure passwords.

Security functions

- Know-how protection for the parameter assignment, scripts and DCCs and DCC libraries with password and encryption
- Copy protection for the configuration on the drive unit. The project can only be opened together with the original card.
- Detection of parameter manipulation with STARTER via the project comparison, see also "Offline/online comparison (Page 94)"
- Activation/deactivation of unused functions (web server, ports), see also "Integrated web server (Page 107)"
- Write protection for the parameter assignment, p-parameters are readable, but not writeable, protects against unintentional changes to the parameter assignment (only available online).

Know-how protection for drive units

In addition to the know-how protection for DCCs, DCC libraries and scripts, you can also protect the parameter assignment of your drive against unauthorized access via the know-how protection for the drive. The function is only available online. See also "Know-how protection (Page 101)".

Scripting

Scripts are used for automated execution in STARTER. You must therefore test the scripts before using them on machines.

\Lambda warning

Risk due to incorrect configurations for automated operating actions

Scripting provides the extensive automation options that are required to be able to automate manual operator actions in the STARTER/SCOUT tools and therefore to optimize the time required for the recurring configuration of projects and tasks.

The script programmer and the script user are responsible for the operator actions implemented in scripting.

Incorrect configurations that are not discovered in tests can result in serious physical injury or death.

- Run systematic tests on new and modified scripts to verify and validate them.
- Before running a script, make sure it has the correct content. Verify and validate the results of script execution by tests on the machine.

As for DCC charts, scripts can also be protected via know-how protection.

8.4.13 SINAMICS Drive Control Chart (DCC)

8.4.13.1 Industrial security with SINAMICS DCC

Overview

SINAMICS Drive Control Chart (DCC) offers a modular, scalable technology option, which has chiefly been developed for drive-related, continuous open-loop and closed-loop control engineering tasks within the drive.

With the Drive Control Chart Editor based on CFC, you configure the technology functions with DCC for SINAMICS drives graphically.

• Startdrive

The following figure shows the data flow of the configuration data when configuring with SINAMICS DCC:



Loading

(2)Import of DCB libraries

Figure 8-11 Flow of configuration data: TIA-DCC

STARTER ٠

The following figure illustrates the data flow of the configuration data when configuring with SINAMICS DCC and the ways to protect the configured/programmed DCC sources:



Figure 8-12 Flow of configuration data: Example for DCC Classic V2.1 ... V3.4 (STARTER)

Startdrive: Option package DCC

Note the following special features regarding Startdrive:

- DCC does not provide a backup in the file system.
- The DCB libraries used are loaded implicitly with the project into the target device
- DCC does not offer any chart know-how protection

Commissioning computer

Ensure the security of the commissioning computer. Follow the general security measures (Page 33) for this purpose.

Using know-how protection

DCCs, DCC libraries, programs and backup files are subject to an increased risk of manipulation. Therefore, use the know-how protection, the write protection for drive units and the know-how protection for DCC charts and DCC libraries in STARTER, see also Use write and know-how protection (Page 118).

Information on know-how protection can also be found in the "Motion Control SINAMICS/ SIMOTION Editor Description DCC" Programming and Operating Manual.

Protecting backup files in the Windows file system

If you create backup files of charts or projects with Windows tools, also protect these files with Windows tools against unauthorized access using secure passwords.

Note the information on SINAMICS and on the engineering systems

Also note the Industrial Security information for SINAMICS drives and engineering systems with which SINAMICS drives are commissioned. Particularly the information on network security is important, see also Network security (Page 38).

8.4.13.2 Use write and know-how protection

Prevent unauthorized changes by means of know-how protection

🕂 WARNING

Danger to life through manipulation of DCC charts and DCC libraries

The use of unprotected DCC charts and DCC libraries entails a higher risk of manipulation of DCCs, DCC libraries and backup files.

- Protect important DCC charts and DCC libraries via "Know-how protection programs" or "Know-how protection drive units" in SCOUT or STARTER. Assign a strong password to prevent manipulation.
- Protect important DCC charts and DCC libraries via "Know-how protection drive units" in Startdrive V16 or higher. Assign a strong password to prevent manipulation.
- Therefore, for "Know-how protection programs" or "Know-how protection drive units", use passwords which include at least eight characters, upper and lower case letters, numbers, and special characters.
- Make sure that only authorized personnel can access the passwords.
- Protect the backup files on your file system using a write protection.

8.4.14 SINAMICS Smart Access Module

The optional Smart Access Module offers you an intelligent solution for commissioning the SINAMICS V20 or G120 converter.

The Smart Access Module is a web server module with integrated WLAN connectivity. It allows web-based access to the converter from a connected device (conventional PC with WLAN adapter, tablet or smartphone). This module is only intended for commissioning and therefore cannot be used with the converter for the long term.

NOTICE

WLAN: Changing a default password

The misuse of passwords can also represent a considerable security risk. As a result of incorrect or changed parameterization, machines can malfunction, which in turn can lead to injuries or death.

- After logging on to the Smart Access Module for the first time, change the module's default password.
- Assign a secure password. Information on this can be found in the Operating Instructions of the respective converter.

NOTICE

Unauthorized access to the converter via the SINAMICS Smart Access Module

Unauthorized access to the converter via the Smart Access Module as a result of cyber attacks could lead to interruptions in the process and thus to property damage or personal injury.

• Before you log in to the web pages, check the status LED on the Smart Access Module. If the status LED is green or flashing, unauthorized access could have occurred: Switch the SINAMICS Smart Access Module off and then on again using the on-off switch to re-establish the WLAN connection.

For detailed information on this topic, see the following references:

- SINAMICS V20 Converter Operating Instructions (<u>https://support.industry.siemens.com/cs/de/en/view/109773836</u>)
- SINAMICS G120 Smart Access Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/109771299</u>)

8.5 SIMOCRANE

8.5 SIMOCRANE

Availability, productivity, and safety are the decisive factors in crane applications. Since SIMOCRANE products are based on products from SIMOTION and SINAMICS, observe the product-specific hardening measures in Chapters SIMOTION (Page 88) and SINAMICS (Page 101) for hardening.

References

General information

Additional **general information** about Industrial Security is available on the Internet:

- Industrial security (https://www.siemens.com/industrialsecurity)
- Cyber security (<u>https://new.siemens.com/global/en/company/topic-areas/</u> cybersecurity.html)
- Industrial Cybersecurity (<u>https://new.siemens.com/global/en/products/automation/topic-areas/industrial-security/planning.html</u>)
- Secure Digitalization (<u>https://new.siemens.com/global/en/products/automation/topic-areas/industrial-security/certification-standards.html#Alwaysactive</u>)
- Certifications and standards (<u>https://new.siemens.com/global/en/products/automation/</u> topic-areas/industrial-security/certification-standards.html)
- Whitepapers and downloads (<u>https://new.siemens.com/global/en/products/automation/</u> topic-areas/industrial-security/downloads.html)

Secure passwords

More information on assigning secure passwords can be found in the chapter under the following addresses:

- European Network and Information Security Agency (enisa). (<u>https://www.enisa.europa.eu/</u> media/news-items/basic-security-practices-regarding-passwords-and-online-identities)
- National Institute of Standards and Technology (NIST) (<u>https://nvlpubs.nist.gov/nistpubs/</u> <u>SpecialPublications/NIST.SP.800-63b.pdf</u>)
- Federal Office for Information Security (BSI) (<u>https://www.bsi.bund.de/EN/Themen/</u> <u>Verbraucherinnen-und-Verbraucher/Informationen-und-Empfehlungen/Cyber-</u> <u>Sicherheitsempfehlungen/Accountschutz/Sichere-Passwoerter-erstellen/sichere-</u> <u>passwoerter-erstellen_node.html</u>)(only relevant for Germany)

Web pages of the products

Additional product-specific information about Industrial Security is available on the **individual product websites**:

- SINUMERIK: SINUMERIK homepage (<u>https://www.siemens.com/sinumerik</u>)
- SIMOTION: SIMOTION homepage (<u>https://www.siemens.com/simotion</u>)
- SINAMICS: SINAMICS homepage (<u>https://www.siemens.com/sinamics</u>)

Product-specific manuals

Product-specific manuals for the individual products can be found on the Internet:

- "SINUMERIK 840D sl NCU 7x0.3 PN" Manual (<u>https://</u> support.industry.siemens.com/cs/ww/en/view/109782727)
- "Commissioning CNC: NC, PLC, Drive" Commissioning Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109777906</u>)
- "SINUMERIK 840D sl Operating System NCU (IM7)" Commissioning Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109783230</u>)
- "SINUMERIK 840D sl Base Software and HMI sl" Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109254363</u>)
- SINUMERIK 840Dsl Safety Integrated plus Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109777982</u>)
- "SINUMERIK Operate (IM9)" Commissioning Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801207</u>)
- PCU-Basesoftware (IM8) Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109748542</u>)
- "PCU Base Software (IM10)" Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109769185</u>)
- SINUMERIK Access MyMachine /P2P (PC) Operating Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109770206</u>)
- SINUMERIK Access MyMachine /OPC UA Configuration Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109777871</u>)
- Manage MyMachines /Remote Function Manual (<u>https://support.industry.siemens.com/cs/wwlen/view/109759394</u>)
- Diagnostics Manual 808D (<u>https://support.industry.siemens.com/cs/de/en/view/</u> 109763685)
- SIMOTION IT Programming and Web Services Programming Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109767637</u>)
- SIMOTION IT Diagnostics and Configuration Diagnostics Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801545</u>)
- SIMOTION IT Virtual Machine and Servlets Programming Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801548</u>)
- SIMOTION IT OPC UA Programming Manual (<u>https://support.industry.siemens.com/cs/wwlen/view/109801547</u>)
- BA_G110M (https://support.industry.siemens.com/cs/ww/en/view/109782996)
- Communication with SIMOTION System Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109801516</u>)
- SINAMICS S120 Drive Functions Function Manual (<u>https://support.industry.siemens.com/cs/wwlen/view/109781535</u>)
- SINAMICS S120 Control Units and Additional System Components Equipment Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109782370</u>)

- SINAMICS S120 Safety Integrated Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109781722</u>)
- SINAMICS S120 Communication Function Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/109781721</u>)
- SINAMICS S120/S150 List Manual (<u>https://support.industry.siemens.com/cs/ww/en/view/</u>109781807)
- G110M Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/</u> 109782996)
- G120 Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/</u> 109771299)
- SINAMICS G Fieldbuses Function Manual (<u>https://support.industry.siemens.com/cs/ww/de/view/109757336/en</u>)
- S210 Operating Instructions (<u>https://support.industry.siemens.com/cs/ww/en/view/</u> 109801184)
- V20 Operating Instructions (<u>https://support.industry.siemens.com/cs/de/en/view/</u> 109773836)
- Function Manual S7-1500, ET 200SP, ET200pro web server (<u>https://support.industry.siemens.com/cs/ww/en/view/59193560</u>)
- SIMATIC Programming with STEP 7 Programming and Operating Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109751825</u>)
- SIMATIC S7-300 CPU 31xC and CPU 31x Equipment Manual: Technical specifications (<u>https://support.industry.siemens.com/cs/de/en/view/12996906</u>)
- SIMATIC NET Configuration Manual: SCALANCE X-200 Industrial Ethernet switches (<u>https://support.industry.siemens.com/cs/de/en/view/109757352</u>)

See also

Safety Integrated plus Commissioning Manual (<u>https://support.industry.siemens.com/cs/de/en/view/109763246</u>)

Glossary

Allow-List	
	An Allow-List or Block-List involves a positive or negative list that can be used to protect systems in the IT environment. Allow-List and Block-List apply opposing strategies and are used in the widest range of domains.
	The Allow-List is based on the approach that basically everything that is not explicitly entered in the list is prohibited. As a consequence, only requested and trustworthy entries are in the Allow-List. This means that the entries in the list represent exceptions to the general block rule.
AMC	
	Abbreviation for SINUMERIK Integrate Analyze MyCondition
AMD	
	Abbreviation for SINUMERIK Integrate Access MyData
AMM	
	Abbreviation for SINUMERIK Integrate Access MyMachine
AMP	
	Abbreviation for SINUMERIK Integrate Analyze MyPerformance
AMT	
	Abbreviation for Intel [®] Active Management Technology
Area of attack	
	The scope to which a system can be deprived of its protection so that it can be attacked.
Attack	
	An attempt to destroy a resource, to deprive it of its protection, to change it, to deactivate it, to steal it, to gain unauthorized access to it or to use it in an illegal way.
Authentication	
	Verification of the identity of a user, process or device, frequently as prerequisite for the permission to access resources in an information system.

Authorization	The right granted by a system entity to access a system resource.
Availability	Property to be accessible and usable when requested by an authorized entity.
Block-List	
	An Allow-List or Block-List involves a positive or negative list that can be used to protect systems in the IT environment. Allow-List and Block-List apply opposing strategies and are used in the widest range of domains.
	With a Block-List, everything is permitted that is not in the list. The Block-List is a negative list, which lists the targets, programs and addresses that are not trusted or are not permissible. With the negative list, it is possible to specifically prohibit individual applications or communication targets.
Brute force	
	There are no efficient algorithms for solving many of the problems in computer science. The most natural and simplest approach to an algorithmic solution for a problem is to simply try out all possible solutions until the correct one is found. This method is called brute-force searching. One typical application is given again and again when it comes to listing an example of brute-force searching - the "cracking" of passwords. Passwords are often encrypted using cryptographic hash functions. Directly calculating the password from the hash value is practically impossible. However, a password cracker can calculate the hash values of numerous passwords. If a value matches the value of the stored password, then the password (or another, randomly matching password) has been found. In this case, brute force refers to the simple trial and error approach of entering every possible password.
Cloud computing	

Cloud computing is the storage of data in a remote data center, and can also involve the execution of programs that are not installed on local computers, but rather in the (metaphoric) cloud.

Code injection

Code injection is the exploitation of a computer error caused by processing invalid data. Injection is used by an attacker to inject code into a vulnerable computer program and cause it to execute.

Confidentiality

Property which ensures that the information is not made available or disclosed to unauthorized individuals, entities or processes.

Cyber security

Cyber security is the practice of defending computers, servers, mobile devices, electronic systems, networks, and data from malicious attacks. It also includes the security of information technologies and electronic information. The term is broad and applies to everything from computer security to disaster recovery, i.e. the restoration after an incident, to the training of end users.

Defense in depth

Creation of multiple security mechanisms, especially in a layer structure, with the intention of slowing down or completely preventing attacks.

Denial of service (DoS)

Denial of service (DoS) is the non-availability of an IT-based service that is normally available. Although there can be many reasons for such non-availability, the term "DoS" is generally used when infrastructure systems are overloaded. This can be the result of an unintentional overload or through a deliberate attack on a server, a computer or other components in a network.

DMZ

The demilitarized zone is an autonomous subnet that separates the local area network (LAN) from the Internet through firewall routers (A and B). The firewall routers are configured in such a way that they reject data packets for which there were no previous data packets. If a data packet is sent from the Internet to the server, it is therefore rejected by firewall router A. If, however, a hacker gains access to a server within the DMZ and sends data packets to the LAN in an attempt to analyze or hack it, these are rejected by firewall router B.

Firewall

Device to connect networks with one another, which restricts the exchange of data between two connected networks.

Hacker

Person involved in an intentional hacking activity. The reasons for these activities can be malicious or not malicious, or also remain within the limits of what is ethnically and legally acceptable.

Hardening

Procedure in which the security of a system is increased by reducing the area of attack.

IANA

The Internet Assigned Numbers Authority (IANA) is a department of ICANN, and is responsible for assigning numbers and names in the Internet, especially IP addresses. It is one of the oldest institutions in the Internet.

Incident

One or more unwanted or unexpected events that impair the company operation and endanger the information security. The cause can be security holes, incorrect configurations or misconduct and their exploitation.

Industrial security

Measures to increase the industrial security standards of a plant. They protect against unauthorized access to higher-level control systems, industrial controls and PC-based systems of the plant as well as against cyber attacks.

Information security

Safeguards the confidentiality, integrity and availability of information.

Integrity

Property which guarantees that resources are free of error and complete.

Internet of Things (IoT)

General term for technologies of a global infrastructure of information organizations which allow physical and virtual objects to be linked together and allows them to work together via information and communication techniques.

IPsec (Internet Protocol Security)

IPsec is an expansion of the Internet protocol (IP) to include encryption and authentication mechanisms. This way, the Internet protocol can transport cryptographically secured IP packets via insecure public networks.

Malware

Malware is a general term for programs that have been developed to damage users. There are numerous types of malware, e.g. viruses, trojans, rootkits or spyware.

Man-in-the-disk attack

The concept of a "man-in-the-disk" attack is similar to that of a "man-in-the-middle" attack as it includes intercepting and editing data, which is exchanged between an external memory and an application.

Man-in-the-middle attack

In cryptography and cyber security, a man-in-the-middle attack is a cyber attack where the attacker secretly interjects in the communication between two parties and possibly changes the associated data. The two parties involved think that they are directly communicating with one another as the attacker interjected himself between the two parties.

MMP

Abbreviation for SINUMERIK Integrate Manage MyPrograms

MMT

Abbreviation for SINUMERIK Integrate Manage MyTools

NAT (Network Address Translation)

NAT is a process used in IP routers that connect local networks to the Internet. Since, in general, Internet access is only via one IP address (IPv4), all other nodes in the local network require a private IP address. Private IP addresses can be used several times, but are not valid in public networks. For this reason, nodes with a private IP address cannot communicate with nodes outside the local network. In order for all computers with a private IP address to have access to the Internet, the Internet access router must replace the IP addresses of the local nodes with a separate, public IP address in all outgoing data packets. In order for the incoming data packets to be assigned to the correct station, the router saves the current TCP connections in a table. The NAT router "memorizes" which data packets belong to which TCP connection. This process is called NAT (Network Address Translation).

NCU

Central control module of a CNC control for NC, HMI, PLC and closed-loop control.

OpenVPN

OpenVPN is a program to establish a virtual private network (VPN) via an encrypted TLS connection. Libraries belonging to the OpenSSL program are used for encryption. OpenVPN uses either UDP or TCP for transferring data.

Patch management

Area of the system management whose tasks include the procurement, testing and installing of several patches (code changes) for an administered computer system or in such a system. At the same time, a subprocess of the Security Vulnerability Management whose tasks include the correction and containment of security holes for Siemens products by means of software corrections.

Patterns of viruses Designation for the database of virus scanners, which contains the schematic and codespecific structure of all known viruses. This is usually a file that is used and processed by the virus scanners. The schemata contained in the file are used when checking for viruses and with them the files to be checked are compared. PCU Highly integrated industrial PC for the user interface or system software and user interface of a CNC. Phishing The term "phishing" describes the threat of "using bait to fish for passwords" in e-mails, via counterfeit links or even text messages (e.g. SMS). What are known as "phishers" attempt to obtain data via serious or official-looking e-mails and websites. With the aid of malware, they exploit weak points, e.g. in the operating system or web browser. **Remote access** Use of systems which are within the perimeter of the security zone and that can be accessed from another geographical location with the same rights as if the systems were physically at the same location. **SCADA** Supervisory Control and Data Acquisition (SCADA) involves monitoring and controlling technical processes using a computer system. Security Safeguards the confidentiality, integrity and availability of a product, a solution or a service. Security hole Weak point in a computer system that allows an attacker to violate the integrity of the system. As a rule, this is the result of program errors or design defects in the system. A weak point of a resource or operator element that can be exploited by one or more threats. SIEM system SIEM stands for Security Information and Event Management and has become an established term in IT security. Such systems are able to identify and evaluate security-relevant events and notify the administrator.

Switch

Network component for connecting several terminal devices or network segments in a local network (LAN).

Threat

Potential cause of an undesirable incident which may result in damage to a system or organization.

Threat and Risk Analysis (TRA)

The Threat and Risk Analysis is a Siemens-wide standardized method for use in the product, solution and service business, for product development, engineering or service projects. The method is intended to help those involved in the project to identify typical security defects and weak points, analyze the hazards that could exploit these defects and weak points, and evaluate the resulting risks.

TIA Portal

The TIA Portal is an automation framework for the SIMATIC S7-1200, S7-300, S7-400 and S7-1500 CPU families from Siemens. "TIA" stands for Totally Integrated Automation. In the TIA Portal, all of the necessary software tools are combined under one user interface.

TLS

Transport Layer Security (TLS V1.2 or higher) is a hybrid encryption protocol for secure transfer of data in the Internet.

VPN (Virtual Private Network)

An encrypted connection of computers or networks via the Internet. It enables confidential data to be exchanged via public networks.

WSUS (Windows Server Update Services)

Windows Server Update Services (WSUS in short) is the software component of the Microsoft Windows Server since Version 2003 which is responsible for patches and updates. It is the successor version of the Software Update Services software component.

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